

TECH NEEDS

Physician



**Carevive
Symptom
Management
Re-launch**

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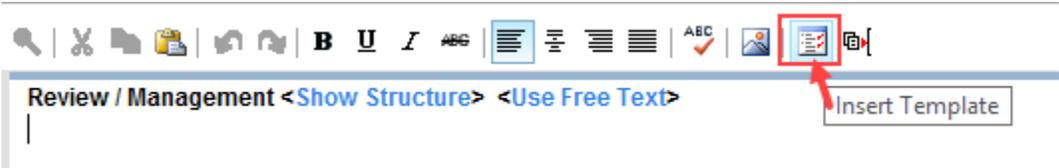
Smart Templates for Powernote

To include the symptoms that patients report in your powernote, you will need to add the Smart Template (ST) and update your pre-completed note. This will only need to be added once NOT each time. First, choose the section of your note you want to have the ST display. (Most notes have this in the Review/Management paragraph that is shown below.)

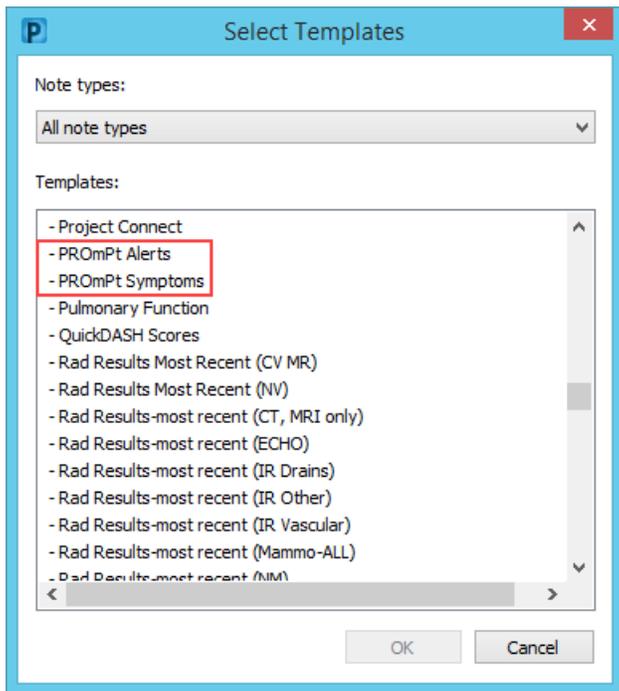
Review / Management <Hide Structure> <Use Free Text>

General Labs >>	Today's Lab Results / Last 5 Days Lab Results / Include general labs (ST) / Include Last 24 Hours Labs / Include Profile Lab(ST) / OTHER
Pathology	OTHER
Radiology results >>	X-ray / CT / US / MRI / ECHO / With contrast / Without contrast / Images reviewed / Body location === / Time reported === / Discussed with radiologist / Reviewed radiology report / No acute disease process / No change from previous / Interpretation === / Include Rad Results-past 24 hrs (w/o scans) (ST) / Include Rad Results-past 24 hrs (CT, MRI only) (ST) / Include Rad Results-most recent (w/o scans) (ST) / Include Rad Results-most recent (CT, MRI only) (ST) / Launch Rad interp (flowsheet) / OTHER
Ovarian Program >>	Tumor Banking/Next Generation Sequencing: Yes / No / Not applicable / OTHER Oncology Referrals and Tx Plan (ST)

Select the **Use Free Text** option to insert the STs. You can only add one ST at a time. After selecting **Use Free Text**, choose the icon that looks like the one outlined below from the top section of the note to insert the ST.



You will need to search for the ST you need. The next window that appears will allow you to search. You will not be able to scroll with the wheel on your mouse but you can scroll through the options. Select the options below to add both STs to your note. You will have to add them individually. After adding the template, select **OK**.



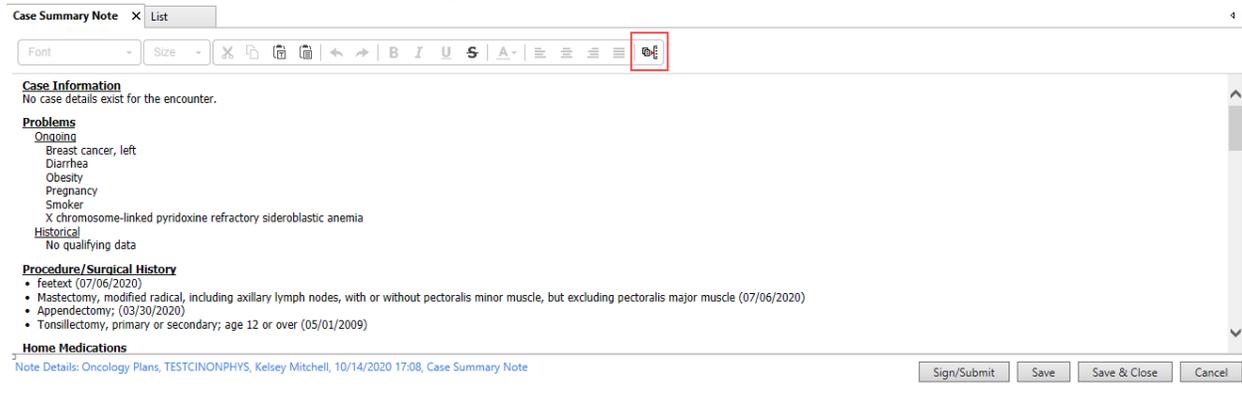
Your note will then have both STs and should look like the Review/Management paragraph below when a patient has actual survey results. You will only see the outlined titled if there is no data on the patient.

[Review / Management <Show Structure> <Use Free Text>](#)
PROMPT Symptoms(Last 30 Days)
 Constipation Score : Severe (10/12/20)
 Cough Score : Severe (10/12/20)
 Decreased Appetite Score : Severe (10/12/20)
 Diarrhea Score : Severe (10/12/20)
 Fever Score : Yes (10/12/20)
 Frequent Urination Score : Severe (10/12/20)
 Insomnia Score : Severe (10/12/20)
 Nausea Score : Severe (10/12/20)
 Numbness & Tingling Score : Severe (10/12/20)
 Pain Score : Severe (10/12/20)
 Painful Urination Score : Severe (10/12/20)
 Vomiting Score : Severe (10/12/20)
 Performance Status : 4 - Pretty much bedridden, rarely out of bed (10/12/20)
 Other Symptoms : Yes (10/12/20)
 Description Of Other Symptoms : Testing (10/12/20)

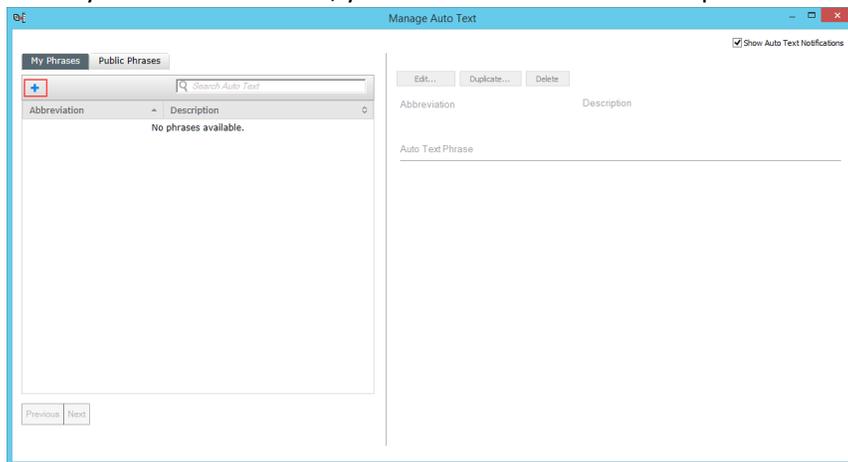
PROMPT Alerts(Last 30 Days)
 Anxiety : Severe (09/25/20)
 Diarrhea : Severe (10/13/20)
 Constipation : Severe (10/13/20)
 Pain : Severe (10/13/20)
 Nausea : Severe (10/13/20)
 Shortness of Breath : Severe (10/13/20)
 Insomnia : Severe (10/13/20)
 Neuropathy : Severe (10/13/20)

PROMPT for Dynamic Documentation Notes

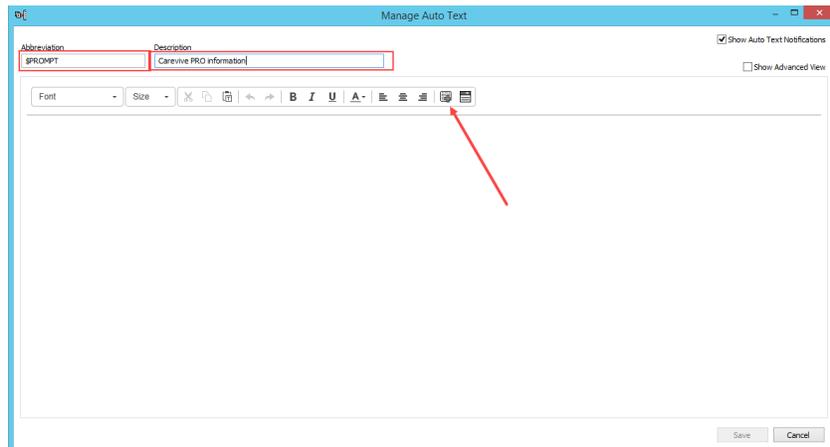
When in the Oncology Navigator Case Summary Note, you will need to create an autotext to pull in the results of the surveys. This can be done by choosing the icon outlined below to manage your autotexts.



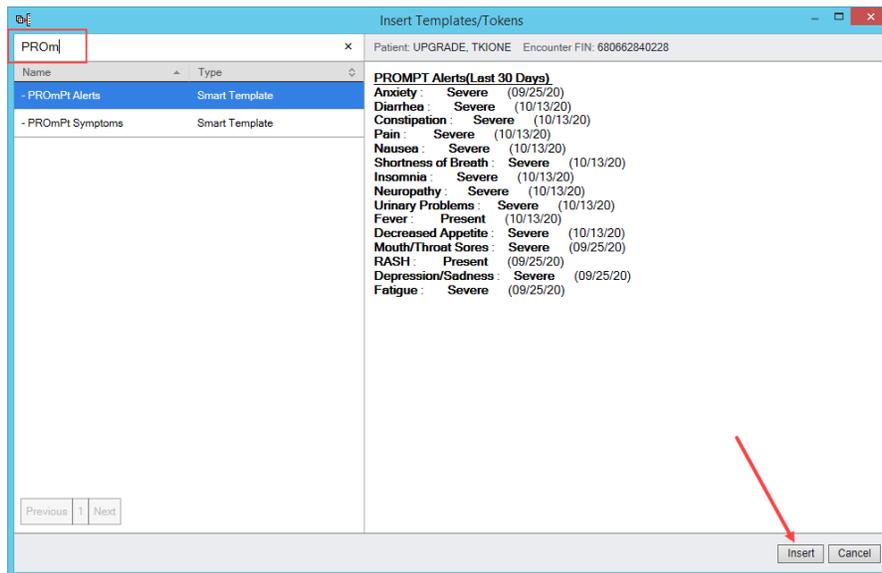
When you choose that icon, you will have a new window open. In that window, select the blue plus sign.



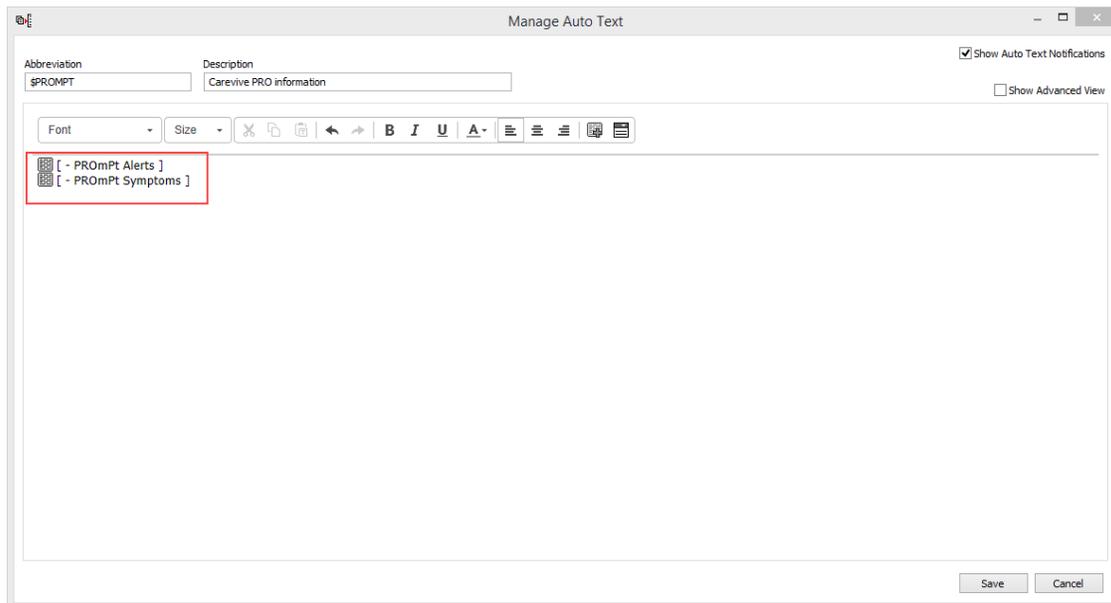
In the next window that opens, enter a name and description for this autotext. We recommend using the \$ special character to create this autotext as the first character like below. From there you will choose the icon the arrow is pointing indicating below.



In the next window, search for PROMpt and select each option listed. You will need to insert them individually. Select PROMpt Alert first then select Insert. Next, repeat the steps to add PROMpt Symptoms.



Once you complete adding both options, your window should look like the one below. To get them stacked on top of each other you will need to select enter after the PROMpt Alerts text. Finally choose **Save**.



You will return to this window and see your newly created autotext. You may close this window with the red X in the top right. Next you will need to add the autotext to a free text section of your note. The only free text section today is the Progress Note section. Enter the \$ special character and your \$PROMpt autotext will appear. Tap the enter key to have it appear.

Case Summary Note x List 4

Tahoma 9 [Rich Text Editor Icons]

Comments: - -

Goal: CC will educate the patient and/or family on the importance of a high protein/high caloric diet **Start Date:** SEP. 02, 2020 **Target:** SEP. 17, 2020 **Status:** Progressing

Barriers: Cultural/Spiritual, Financial, Functional status impairment

Comments: - -

Intervention	Frequency	Status	Owner
adding intervention	--	--	--

Dr. SPROMPT

Communication Events
No communication events have been documented.

Note Details: Oncology Plans, TESTCINONPHYS, Kelsey Mitchell, 10/14/2020 17:08, Case Summary Note

Sign/Submit Save Save & Close Cancel

After enter is selected, your note should look like the screen below if the patient has any data to pull in. You can still type into the Progress Note section if you would like.

Case Summary Note x List

Tahoma 9 [Rich Text Editor Icons]

Progress Note

PROMPT Alerts (Last 30 Days)

- Anxiety : Severe (09/25/20)
- Diarrhea : Severe (10/13/20)
- Constipation : Severe (10/13/20)
- Pain : Severe (10/13/20)
- Nausea : Severe (10/13/20)
- Shortness of Breath : Severe (10/13/20)
- Insomnia : Severe (10/13/20)
- Neuropathy : Severe (10/13/20)
- Urinary Problems : Severe (10/13/20)
- Fever : Present (10/13/20)
- Decreased Appetite : Severe (10/13/20)
- Mouth/Throat Sores : Severe (09/25/20)
- RASH : Present (09/25/20)
- Depression/Sadness : Severe (09/25/20)
- Fatigue : Severe (09/25/20)

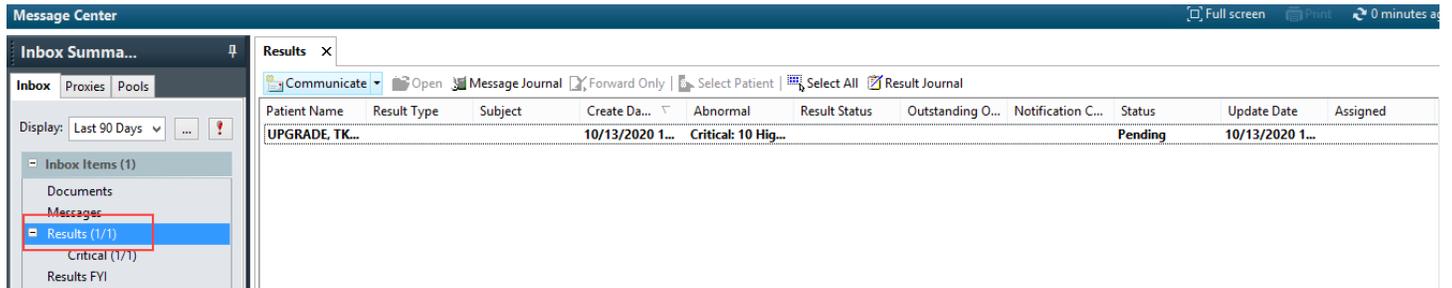
PROMPT Symptoms (Last 30 Days)

- Constipation Score : Severe (10/12/20)
- Cough Score : Severe (10/12/20)
- Decreased Appetite Score : Severe (10/12/20)
- Diarrhea Score : Severe (10/12/20)
- Fever Score : Yes (10/12/20)
- Frequent Urination Score : Severe (10/12/20)
- Insomnia Score : Severe (10/12/20)
- Nausea Score : Severe (10/12/20)
- Numbness & Tingling Score : Severe (10/12/20)

Alert Management

When patients submit surveys, results will route to the patient's Carevive dashboard and to the assigned primary reviewer's inbox in Message Center. Alerts in Message Center will flow to the Results section of Message Center.

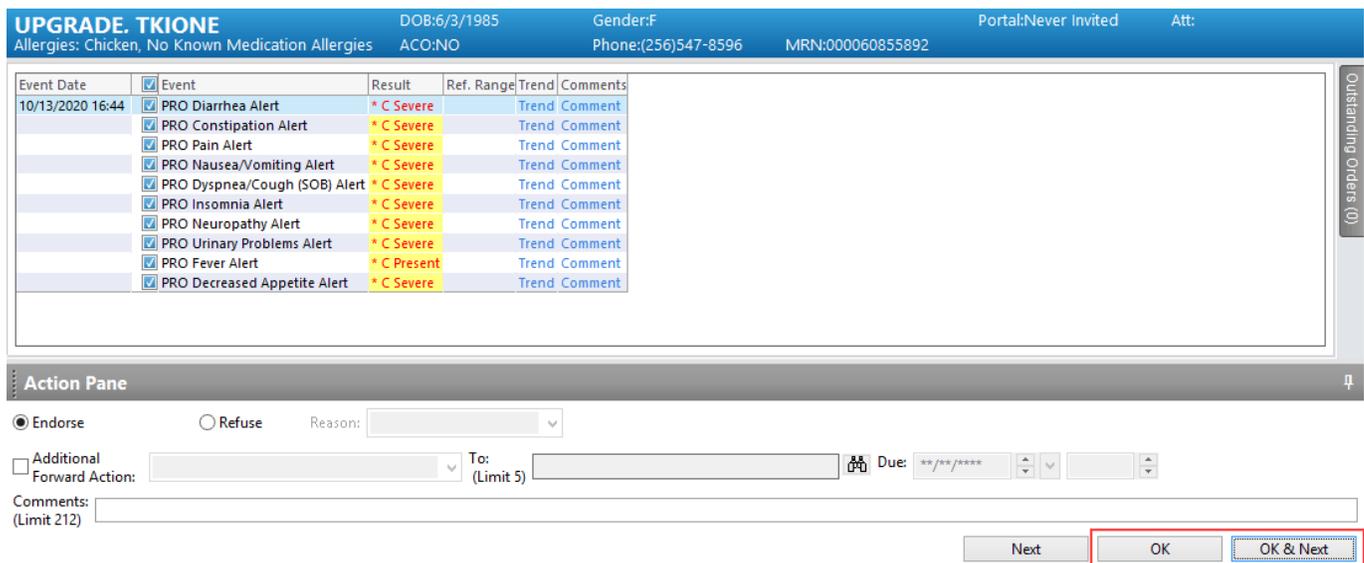
NOTE: This is a section of the Message Center that is uncommonly used by nursing staff.



The screenshot shows the Message Center interface. On the left, there is an 'Inbox Summa...' sidebar with 'Results (1/1)' highlighted. The main area displays a table with the following data:

Patient Name	Result Type	Subject	Create Da...	Abnormal	Result Status	Outstanding O...	Notification C...	Status	Update Date	Assigned
UPGRADE, TK...			10/13/2020 1...	Critical: 10 Hig...				Pending	10/13/2020 1...	

To view the results of the survey, you will need to double click on the line for the patient of interest. This will show you all of the results within that patient's survey. If the results are critical, they will be red as shown below. To clear the results from your inbox, you will need to select **OK** or **OK & Next**. The results should only be cleared after they are worked in Carevive.



The screenshot shows the patient's survey results page for UPGRADE, TKIONE. The patient's information is displayed at the top: DOB: 6/3/1985, Gender: F, Portal: Never Invited, Allergies: Chicken, No Known Medication Allergies, ACO: NO, Phone: (256)547-8596, MRN: 000060855892.

Event Date	Event	Result	Ref. Range	Trend	Comments
10/13/2020 16:44	PRO Diarrhea Alert	* C Severe		Trend	Comment
	PRO Constipation Alert	* C Severe		Trend	Comment
	PRO Pain Alert	* C Severe		Trend	Comment
	PRO Nausea/Vomiting Alert	* C Severe		Trend	Comment
	PRO Dyspnea/Cough (SOB) Alert	* C Severe		Trend	Comment
	PRO Insomnia Alert	* C Severe		Trend	Comment
	PRO Neuropathy Alert	* C Severe		Trend	Comment
	PRO Urinary Problems Alert	* C Severe		Trend	Comment
	PRO Fever Alert	* C Present		Trend	Comment
	PRO Decreased Appetite Alert	* C Severe		Trend	Comment

The 'Action Pane' at the bottom shows the 'Endorse' radio button selected. The 'OK' and 'OK & Next' buttons are highlighted with a red box.

Alerts in Carevive

The alerts that route to your inbox only indicate that alerts exist in Carevive to be addressed. They also allow the medical record to be the singular source of truth. Once alerts are addressed in Carevive, the recommendations flow to our medical record and to the patient to review. The alerts appear as below. Critical alerts are red.

carevive P UAB

UPGRADE, TKIONE 35 y/o, Female P Save Changes Create Care Plan Actions

ALERT Expected Level: None

Anxiety Open All

Date	Level	Trigger(s)	Survey	Status	Action(s)	Acknowledged By
09/25/2020	Severe	SA-CTC: Consensus Score 3	Core Assessment	Open		
09/15/2020	Severe	SA-CTC: Consensus Score 3	Core Assessment	Open		
09/04/2020	Severe	SA-CTC: Consensus Score 3	Core Assessment	Open		

Recommended Action(s): --Please Select--

Constipation Open All Expected Level: None

Date	Level	Trigger(s)	Survey	Status	Action(s)	Acknowledged By
10/12/2020	Severe	SA-CTC: Very Severe	Remote Symptom Management (PROmPt)	Open		

To address the alert, you will need to choose from the outlined drop down what your recommendations are for the patient. Recommendations may require interaction with other disciplines or the primary oncologist for the patient. The patient will get generic information while you are working their alerts to provide final recommendations. The initial generic information will flow to the patient's Carevive account and into the medical record in Report and Documents.

Reports and Documents

Wednesday, October 7, 2020 - Wednesday, October 14, 2020 : 2 on

Clinical Documents

- Oncology Plans
- 10/12/2020 16:45

Document type: Oncology Plans
Result date: October 12, 2020 16:45
Result status: Auth (Verified)
Document title: Carevive Supportive Care Plan PDF
Encounter info: 680662840228, UABI, Infusion Therapy, 8/13/2020 -
Contributor system: CAREVIVE_PDF_IN

Attachments:
[October 12, 2020 16:45 - PDF](#)

PDF
Please click on link to see image.

Symptom Self-Management Plan

Patient Information

Name: TKIONE UPGRADE
 DOB: 06/03/1985
 MRN: 60855892
 Cancer Type: Breast
 Prepared on: 10/12/2020 4:44 pm CT

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The alerts also have the ability to be graphed so you can see results over time. Simply choose the graph icon. This may prove helpful as you work your results and relay information to the oncology team.

The screenshot shows the CareVive patient portal for TKIONE UPGRADE, 35 y/o, Female. The main section is titled 'SYMPTOMS' and contains a table for 'SYMPTOM ASSESSMENT USING COMMON TERMINOLOGY CRITERIA, DERIVED FROM THE PRO-CTCAE'. The table has columns for SYMPTOMS, PRESENT, FREQUENCY, SEVERITY, and INTERFERENCE. A red box highlights the 'PRESENT' column for several symptoms.

SYMPTOMS	PRESENT	FREQUENCY	SEVERITY	INTERFERENCE
Anxiety	Not Answered	Not Assessed	Not Assessed	Not Assessed
Constipation	Yes		↔ Very Severe	
Cough	Yes		↔ Very Severe	↔ Very Much
Decreased Appetite	Yes		↔ Very Severe	↔ Very Much
Diarrhea	Yes	↔ Almost Constantly		
Fatigue	Not Answered		Not Assessed	Not Assessed
Fever (100.5 F or				

If you have additional questions, please follow up with your clinical informatics liaison (clinicalinformatics@uabmc.edu), call, or email the help desk (205.934.8888 or helpdesk@uabmc.edu).