

TECH NEEDS

Nurse



Where to access Carevive in Impact

The screenshot displays the Impact Oncology View interface for a patient named IDXTEST, DIXIE. The top navigation bar includes tabs for Oncology, Oncology Flowsheet, Staging, CareVive, Febrile Neutropenia, and Timeline. The CareVive tab is highlighted with a red box and a red arrow. The left sidebar contains a menu with various options, including Oncology View, which is also highlighted with a red box and a red arrow. The main content area shows the patient's summary, including their name, age, gender, and date of birth. It also displays a section for Diagnosis - None Selected, with a table of clinical data.

Header Information:

- Patient: IDXTEST, DIXIE, Age: 65 years, DOB: 10/10/1955, Gender: F, Blood Type: Isolation: Research: Phone: (612)991-3853, Portal: Never Invited, ACO: NO, Fall Risk: Low Risk (0-24), Weight: 81.647 kg, BMI: 26.58 kg/m2, LOC: GYN, FIN: 650932541075, MRN: 000002974485, Infusion Therapy: [<No - Admit date> <No - Discharge date>] 650932541..., Resus Status: Full Resuscitation

Navigation:

- Menu: Diagnoses and Problems, FIN # Bar Code, Form Browser, Growth Chart, Health Maintenance, Histories, ICU Flowsheet, Images, Infectious Disease View, Infusion Billing, I-View, Links to Clinical Apps, MAR, MAR Summary, OS Overview, **Oncology View**, Opioid Stewardship, Patient Education Summary, Patient Info, Pregnancy Summary, Reference Text Browser, Reports and Documents, Alabama One Health Record, Intake and Output, Platinum View, Form Browser, Outside Records, Patient Reported Outcomes, Appointments2
- Oncology View: Oncology, Oncology Flowsheet, Staging, **CareVive**, Febrile Neutropenia, Timeline

Patient Summary:

- Dashboard, Patient Summary
- IDXTEST, DIXIE 65 y/o, Female
- DOB: 10/10/1955
- Cancer Type: None Selected
- Buttons: Save Changes, Create Care Plan, Actions

Diagnosis - None Selected:

| DIAGNOSED | HISTOLOGY | LATERALITY |
|------------------|--------------------|--------------------------|
| | - | - |
| PATHOLOGIC STAGE | | GRADE |
| (. . .) | | - |
| CLINICAL STAGE | PROGNOSTIC FACTORS | ADDITIONAL TUMOR TESTING |
| (. . .) | - | - |

Treatment:



Task Edit View Patient Chart Links Notifications Inbox Help

Home Patient List Schedule Message Center Staff Assignment Case Selection Perioperative Tracking MyExperience CareCompass Census Task List Tracking Shell Dynamic View Discharge Dashboard

Harmony HDA

Propo: 0

CareTracker Reporting Portal NCCN CN Bridge

Suspend Charges Charge Entry Exit Calculator Patient Education Add Patient Pharmacy Encounter Location History Viewer Supply Point of Use Specimen Collection Communicate AdHoc

Recent Name

Full screen Print 0 minutes ago

Message Center

Inbox Summary

Inbox Proxies Pools

Display: Last 30 Days

- Inbox Items (1)
 - Results FYI
 - Results (1/1)
 - Orders
 - Messages

Results

Communicate Open Message Journal Forward Only Select Patient Select All Result Journal

| Patient Name | Abnormal | Outstanding O... | Status | Result Type | Result Status | From | Notification C... | Subject | Create Da... |
|------------------|---------------------|------------------|---------|-------------|---------------|------|-------------------|---------|------------------|
| ZZTEST, ONCOLOGY | Critical: 0 High... | | Pending | | | | | | 6/15/2020 1:4... |

Message Center Alerts

Results Review section allows proxy access for coverage

You are viewing Kelsey Mitchell's screen

View Options

PowerChart Organizer for Mitchell, Kelsey L RN

Additional options and help

Task Edit View Patient Chart Links Notifications Inbox Help

Ambulatory Schedule Room View Patient List Multi-Patient Task List Message Center Womens Health Tracking List HVC Tracking Signed Document Worklist Invitations MyExperience Pilot Picture Viewer

Charge Viewer Location History Reporting Portal Issue Collector HORIZON LABSOURCE UAB FORMULARY HELP Alabama PDMP UP TO DATE Bridge

New Sticky Note View Sticky Notes Exit Calculator AdHoc Medication Administration Specimen Collection PM Conversation Depart Communicate Patient Education Medical Record Request

Recent MRN

Full screen Print 3 minutes ago

Inbox Summary

Inbox Proxies Pools

Proxy: Manage

Display: Last 30 Days

Inbox Items (6)

Documents (5/5)

Messages (0/4)

General Messages (0/3)

CC Messages (0/1)

Results (1/2)

Critical (1/2)

Work Items (0)

Saved Documents

Reminders (0/1)

Paper Based Documents

Documents to Dictate

Notifications

Sent Items

Trash

Results Results to Endorse: BOOKER, ANITA

Create Forward Only Print Select Patient Mark Unread

| Event Date | Event | Result | Ref. Range | Trend | Comments |
|-----------------|------------------------------|--------------|------------|-------|----------|
| 3/24/2021 9:47 | PRO Urinary Problems Alert | * A Moderate | | Trend | Comment |
| 4/14/2021 9:54 | PRO Constipation Alert | * A Moderate | | Trend | Comment |
| 4/21/2021 11:06 | PRO Constipation Alert | * A Moderate | | Trend | Comment |
| | PRO Insomnia Alert | * A Moderate | | Trend | Comment |
| | PRO Decreased Appetite Alert | * C Severe | | Trend | Comment |

Action Panel

Endorse

Refuse

Reason:

Additional Forward Action:

To: (Limit 5)

Due: **/**/****

Comments:

Outstanding Orders (0)

Charge Viewer

Location History

Reporting Portal

Issue Collector

HORIZON

LABSOURCE

UAB FORMULARY

HELP

Alabama PDMP

UP TO DATE

Bridge

Remin.: 0

Messa.: 0

New Sticky Note

View Sticky Notes

Exit

Calculator

AdHoc

Medication Administration

Specimen Collection

PM Conversation

Depart

Communicate

Patient Education

Medical Record Request

Recent

MRN

Message Center

Inbox Summary

Inbox

Proxies

Pools

Proxy:

Manage

Display: Last 30 Days

...

Inbox Items (7)

Documents (5/5)

Messages (0/4)

General Messages (0/3)

CC Messages (0/1)

Results (2/2)

Critical (2/2)

Work Items (0)

Saved Documents

Reminders (0/1)

Paper Based Documents

Documents to Dictate

Notifications

Sent Items

Trash

Notify Receipts

Results

Communicate

Open

Message Journal

Forward Only

Select Patient

Select All

Result Journal

| Patient Name | Result Type | Subject | Create Da... | Abnormal | Result St... | Outstandi... | Notificati... | Statu |
|--------------|-------------|---------|------------------|---------------------|--------------|--------------|---------------|-------|
| | | | 4/14/2021 22:... | Critical: 1 High... | | | | Pend |
| | | | 3/24/2021 09:... | Critical: 1 High... | | | | Pend |

Advance Care Planning

Ambulatory Summary

Appointments

Blood Bank Info

Chart Overview

Diagnoses and Problems

FIN # Bar Code

Form Browser

Growth Chart

Health Maintenance

Histories

ICU Flowsheet

Images

Infectious Disease View

Infusion Billing

I-View

Links to Clinical Apps

MAR

MAR Summary

OB Overview

Oncology View

Opioid Stewardship

Patient Education Summary

To go to patient record in Carevive

15:22

ALERT

Nausea / Vomiting

Open

All

Expected Level: None

| Date | Level | Trigger(s) | Call Back | Status | Care Team Response | Acknowledged By |
|---------------------|----------|------------------------------|--------------|--------|--------------------|-----------------|
| 04/03/2024 | Moderate | SA-CTC: Nausea Score 2 | Not Answered | Open | | |
| 04/02/2024 | Moderate | SA-CTC: Nausea Score 2 | No | Open | | |
| Care Team Response: | | <div>--Please Select--</div> | | | | |

Rash

Open

All

Expected Level: None

| Date | Level | Trigger(s) | Call Back | Status | Care Team Response | Acknowledged By |
|---------------------|---------|------------------------------|-----------|--------|--------------------|-----------------|
| 04/02/2024 | Present | SA-CTC: Rash | No | Open | | |
| Care Team Response: | | <div>--Please Select--</div> | | | | |

Internal Notes/Comments

Add Notes/Comments

Notes/Comments to Patient

Add Notes/Comments

Acknowledgement

By choosing my user name and selecting 'Acknowledge', I am acknowledging that this alert has been received/reviewed with the following care team response.

--Please Select--

Authorize delivery via PROMpt™

Generate PDF

Acknowledge



Dashboard Patient Summary

Test, AIDAN 65 y/o, Female P

MRN
111820
DOB
11/18/1955

ALERT

Neuropathy Open All

| Date | Level | Trigger(s) |
|------------|--------|---------------------------|
| 12/15/2020 | Severe | SA-CTC: Consensus Score 3 |

Recommended Action(s): Clinical Team notified of patient

Internal Notes/Comments
Add Notes/Comments

Acknowledgement
By choosing my user name and select 'Acknowledge', I am acknowledging that this alert has been received/reviewed and that the following action(s) has been taken.

--Please Select--

Notes/Comments to Patient
Add Notes/Comments

Save Changes Create Care Plan Actions

Cancer Type
Other cancer

Location
Cerner

Expected Level: None

Action(s) Acknowledged By

Authorize delivery via PROMpt™

Acknowledge

Set Symptom Expectation for 'Neuropathy'

Updating a Symptom Expectation will affect all alerts for this symptom going forward. This change will not affect current or past alert events.

Expected Level
Moderate

Duration
1 week

Cancel Save

Snooze - Set Symptom Expectation for patients

While closing symptom alerts, set an expected level for upcoming weeks to manage potential alerts



ZZTEST, ONCOLOGY

ZZTEST, ONCOLOGY

Allergies: penicillin

DOB:03/03/85

Age:35 years

Meas Wt:

Sex:Male

MRN:051406539

PCP:

Recurring FIN: 1201119379 [Visit Dt: 3/10/2020 2:20:15 PM CDT]... Loc:MCI FH - UH; Zone MCI FH

Health Plan:MEDICAID ALABAMA No O

Menu

SBAR

Interactive View and I&O

Orders + Add

Medication List + Add

MAR

MAR Summary

Notes

Diagnosis & Problems

Allergies + Add

Histories

Growth Chart

Patient Information

Appointments

Documentation + Add

Form Browser

Immunization Schedule

Oncology

Ambulatory Workflow-ONC

Since Last Visit

Perioperative Summary

Documentation

+ Add Sign Forward Provider Letter Modify In Error Preview

List

Display: All

| Service Date/Time | Subject | Type | Facil |
|-----------------------------|--------------------------------------|---------------------------------------|-------|
| 6/12/2020 4:08:00 PM CDT | Supportive Care Comprehensive Intake | Supportive Care Comp Intake - Text | MCI |
| 6/8/2020 2:14:15 PM CDT | SYMPTOM MANAGEMENT NOTE | Care Plan- Self Care Plan | |
| 6/1/2020 1:23:00 PM CDT | Supportive Care Comprehensive Intake | Supportive Care Comp Intake - Text | MCI |
| 5/28/2020 5:19:00 PM CDT | Supportive Care Comprehensive Intake | Supportive Care Comp Intake - Text | MCI |
| 5/28/2020 5:19:00 PM CDT | Supportive Care Comprehensive Intake | Supportive Care Comp Intake - Text | MCI |
| 5/27/2020 12:42:00 PM CDT | Supportive Care Comprehensive Intake | Supportive Care Comp Intake - Text | MCI |
| 5/27/2020 12:42:00 PM CDT | Supportive Care Comprehensive Intake | Supportive Care Comp Intake - Text | MCI |
| 5/11/2020 1:51:00 PM CDT | COVID-19 Screening Tool | Infectious Disease Travel Scrn -Text | Med |
| 5/4/2020 5:01:00 PM CDT | Oncology Quick Intake | Oncology Quick Intake - Text | MCI |
| 4/27/2020 2:52:00 PM CDT | ED Triage Covid-19 | ED Triage - Adult - Text | MCI |
| 4/27/2020 2:22:00 PM CDT | Oncology Quick Intake | Oncology Quick Intake - Text | MCI |
| 4/7/2020 11:40:00 AM CDT | Pediatric Growth | Pediatric Growth - Text | Med |
| 12/13/2019 11:22:00 AM C... | Oncology Quick Intake | Oncology Quick Intake - Text | Med |
| 12/11/2019 1:39:00 PM CST | Comprehensive Transcribed Labs | Comprehensive Transcribed Labs - Text | Med |

SYMPTOM MANAGEMENT NOTE

Carevive Symptom Management Note

Alert Type: Pain

Reported: 06/08/2020 2:11 pm CT Severity: Severe Trigger(s): ESAS: 8

Recommended action(s): Refer to Symptom Management/Palliative Care; Scheduled appointment with medical professional

Alert Type: Nausea / Vomiting

Reported: 06/08/2020 2:11 pm CT Severity: Severe Trigger(s): ESAS: 7

Recommended action(s): Change current medication(s): Increased anti-nausea medication, take as needed.; Continue current plan, follow up at next clinic vi

Acknowledged by: Nelson, Cindy

Closed on: 06/08/2020 2:14 pm CT

Result type: Care Plan- Self Care Plan

Result date: June 08, 2020 14:14 CDT

Result status: Auth (Verified)

Result title: SYMPTOM MANAGEMENT NOTE

Contributor system: Carevive Alert ORU

Symptom Management Note



Closer View of Symptom Management Note in EMR and to patient in PROmpt

SYMPTOM MANAGEMENT NOTE
Carevive Symptom Management Note

Alert Type: Pain
Reported: 06/08/2020 2:11 pm CT Severity: Severe Trigger(s): ESAS: 8
Recommended action(s): Refer to Symptom Management/Palliative Care; Scheduled appointment with medical professional

Alert Type: Nausea / Vomiting
Reported: 06/08/2020 2:11 pm CT Severity: Severe Trigger(s): ESAS: 7
Recommended action(s): Change current medication(s): Increased anti-nausea medication, take as needed.; Continue current plan, follow up at next clinic visit

Acknowledged by: NP Name
Closed on: 06/08/2020 2:14 pm CT

Result type: Care Plan- Self Care Plan
Result date: June 08, 2020 14:14 CDT
Result status: Auth (Verified)
Result title: SYMPTOM MANAGEMENT NOTE
Contributor system: Carevive Alert ORU

Documentation of symptoms reported, severity, including date and time reported by

NP's documentation of intervention available in EMR

Np's name and date/time alerts closed

ZZTEST, ONCOLOGY
Allergies: penicillin

DOB: 03/03/85 Age: 35 years Meas Wt: Sex: Male MRN: 051406539 PCP: Patient Portal No: Health Plan: MEDICAID ALABAMA **No Outside Documents**

Recurring FIN: 1201119379 [Visit Dt: 3/10/2020 2:20:15 PM CDT]... Loc: MCI FH - UH; Zone: MCI FH

Menu Results Review Full screen Print 1 minutes ago

Lab - Recent Lab - Extended Pathology Microbiology Imaging Vitals - Recent Vitals - Extended **Assessments View** Ambulatory View

Flowsheet: Clinical Info Level: Clinical Info Table Group List

June 01, 2020 15:36 CDT - July 14, 2020 15:36 CDT [Clinical Range]

Showing results from (06/08/20 - 07/13/20) Show more results

| Event Date | <input checked="" type="checkbox"/> Event | Result | Ref. Range | Trend | Comments |
|------------------|---|------------|------------|-------|----------|
| 10/13/2020 16:44 | <input checked="" type="checkbox"/> PRO Diarrhea Alert | * C Severe | | Trend | Comment |
| | <input checked="" type="checkbox"/> PRO Constipation Alert | * C Severe | | Trend | Comment |
| | <input checked="" type="checkbox"/> PRO Pain Alert | * C Severe | | Trend | Comment |
| | <input checked="" type="checkbox"/> PRO Nausea/Vomiting Alert | * C Severe | | Trend | Comment |
| | <input checked="" type="checkbox"/> PRO Dyspnea/Cough (SOB) Alert | * C Severe | | Trend | Comment |

Navigator

- ☒ Pain Tools
- ☒ Assessments and Treatment
- ☒ Patient Reported Outcome
- ☒ Ambulatory Intake Info
- ☒ Measurements

Allergies + Add
Medication List + Add
Diagnosis & Problems
Histories
Clinical Images + Add
Clinical Research



Oncology Flowsheet

Frequently Asked Questions

- **Can patients access PROmpt through the patient portal?** – Not at this time. PROmpt is not yet integrated with the Cerner patient portal.
- **Can patients contact us whenever they want through PROmpt?** – No. The system only sends surveys based on the weekly schedule created in their Carevive record.
- **What happens on the days in-between surveys?** – When enrolling patients in PROmpt they should be instructed when to call with symptoms. This is at your clinical discretion but generally this is when they experience acute symptoms not previously reported or managed.
- **What happens on weekends and after-hours?** During hours the clinic is closed, upon opening a survey the patient will receive an alert notifying them that the clinic is closed and what to do if they require immediate attention.
- **Will patients continue to contact us all of the ways they do now in addition to PROmpt?** – This is possible, but this project presents an opportunity to set new expectations and guide new patients how to contact you.
- **What happens when I am off?** – When off another nurse should have proxy to your inbox. The nurse covering will check your Results Review section in message center and manage symptoms alerts.