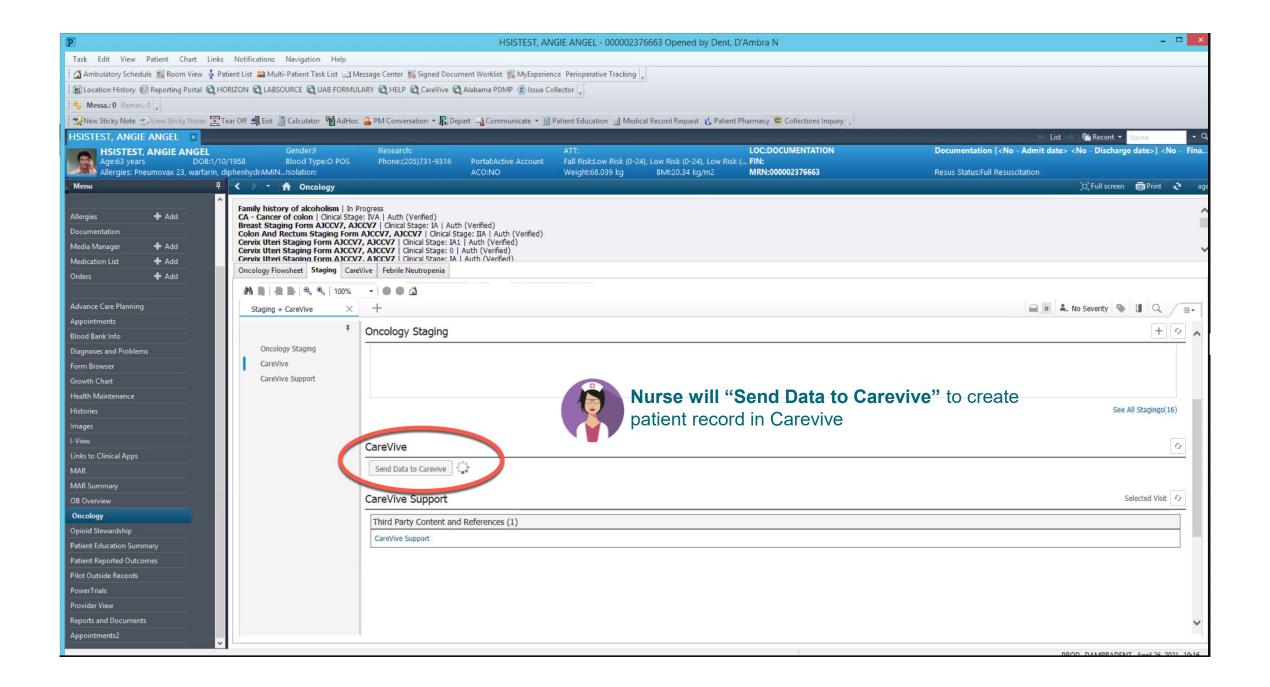
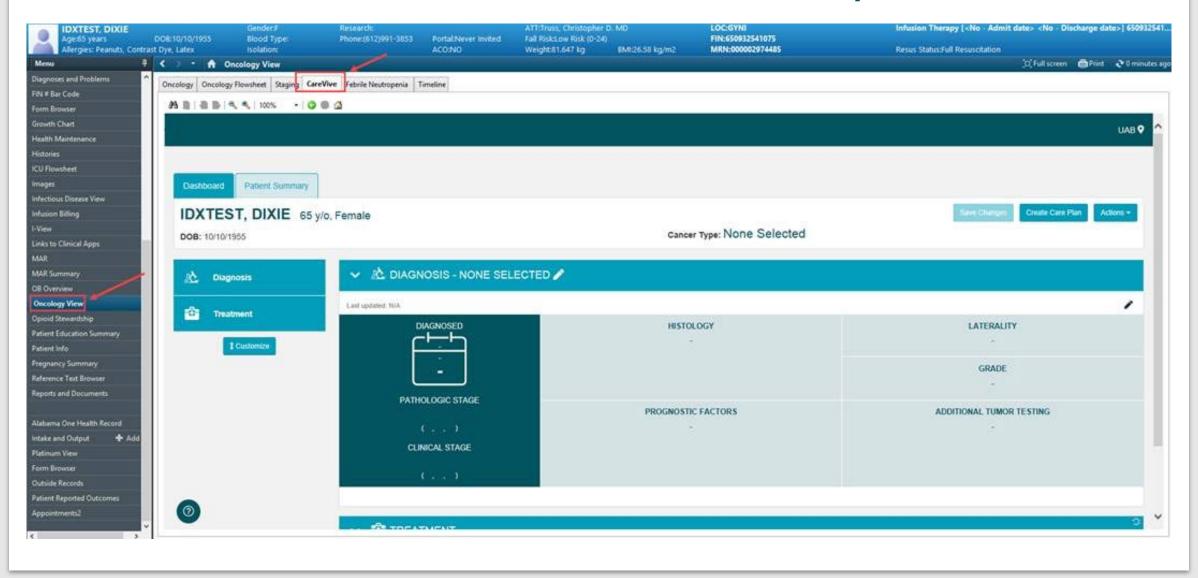
TECH NEEDS

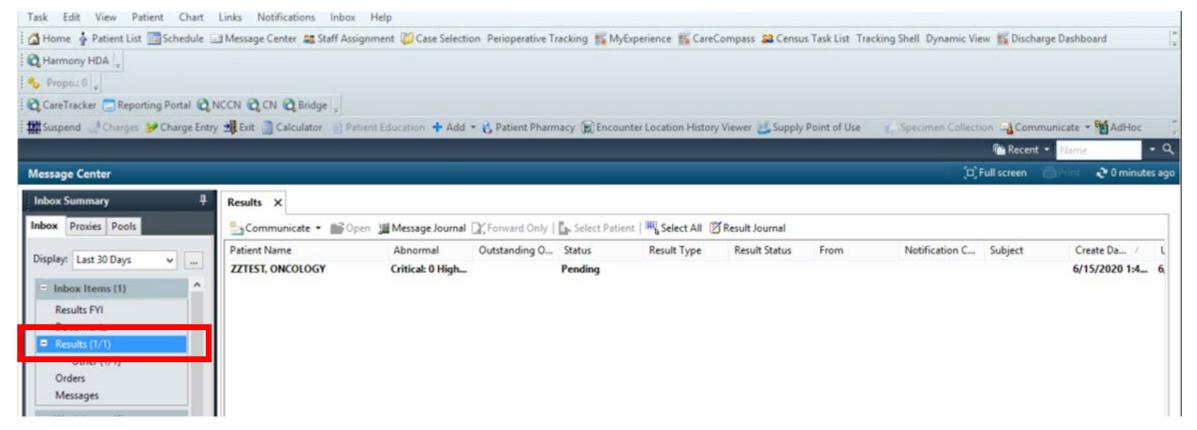
Nurse



Where to access Carevive in Impact

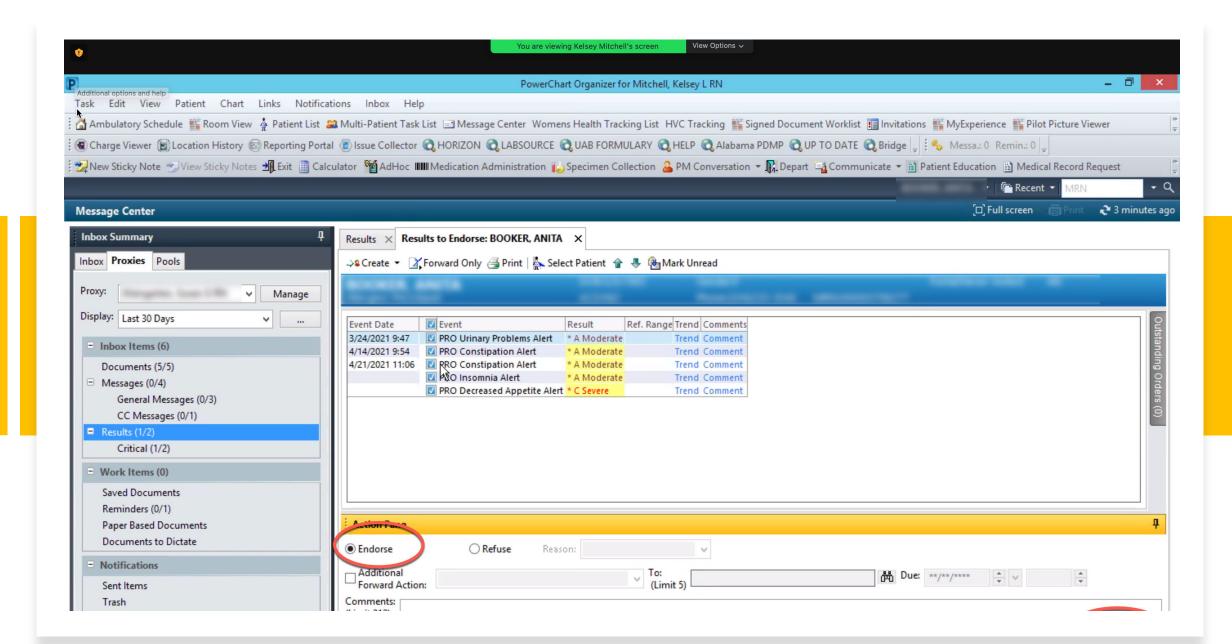


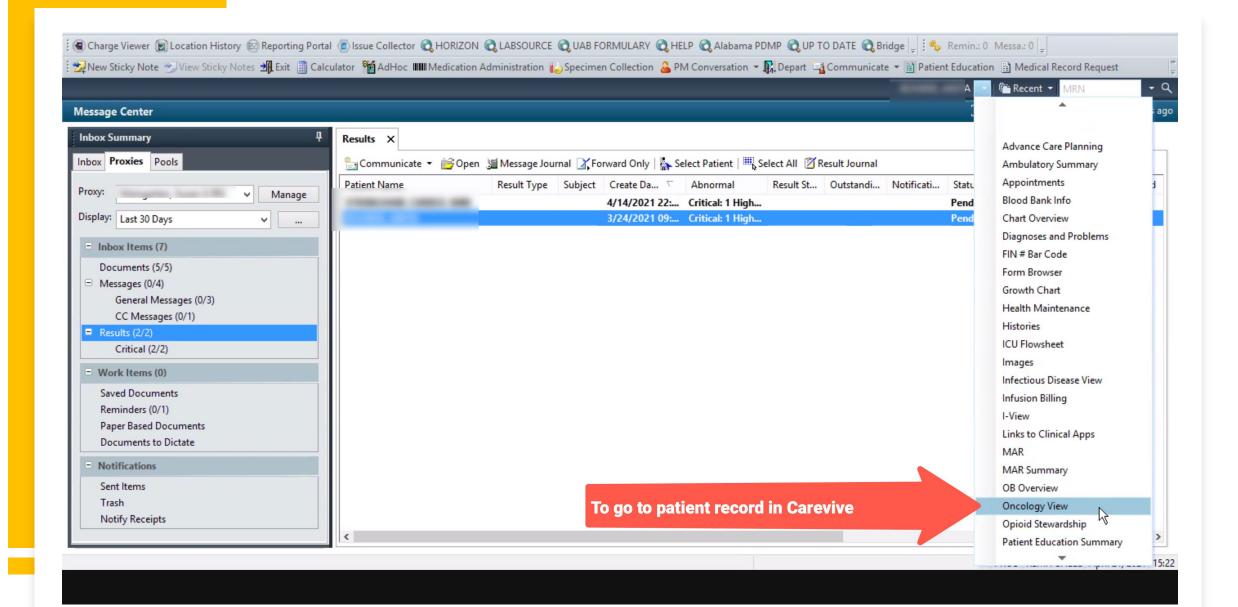


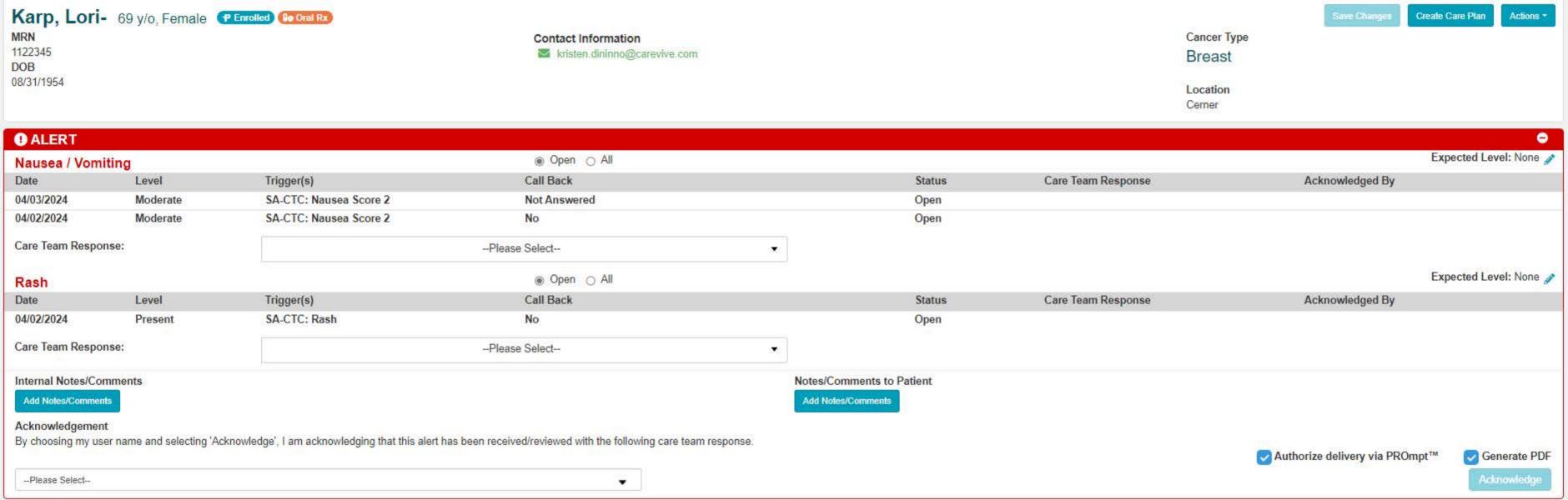


Message Center Alerts

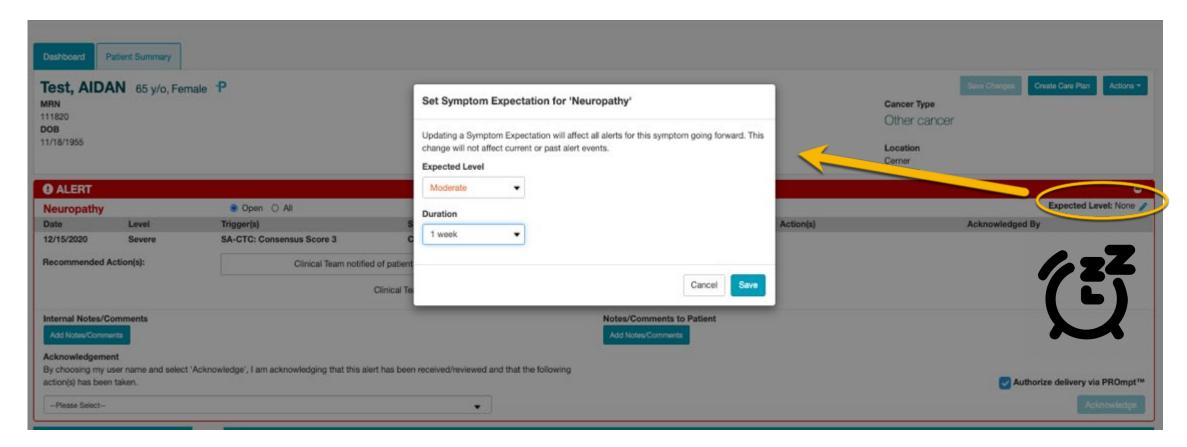
Results Review section allows proxy access for coverage







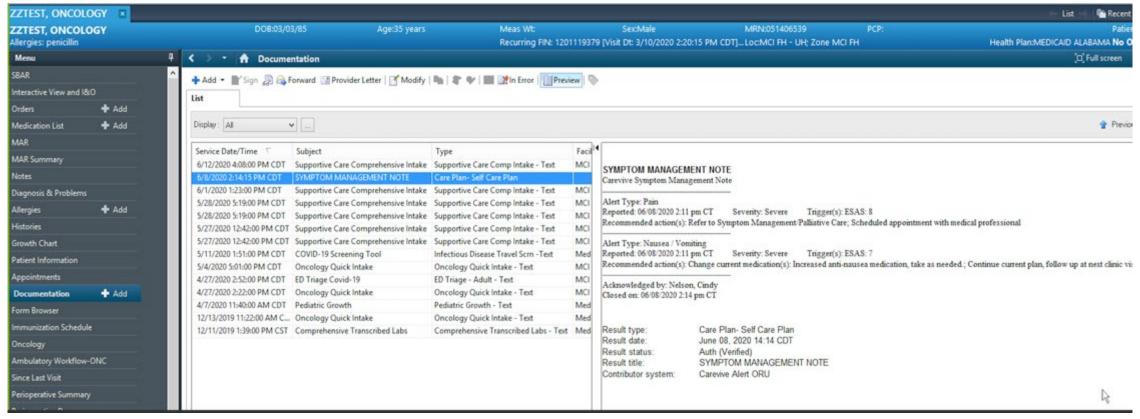




Snooze - Set Symptom Expectation for patients

While closing symptom alerts, set an expected level for upcoming weeks to manage potential alerts





Symptom Management Note





SYMPTOM MANAGEMENT NOTE

Carevive Symptom Management Note

Alert Type: Pain

Reported: 06/08/2020 2:11 pm CT

Severity: Severe

Trigger(s): ESAS: 8

Recommended action(s): Refer to Symptom Management/Palliative Care; Scheduled appointment with medical professional

Alert Type: Nausea / Vomiting

Reported: 06/08/2020 2:11 pm CT Severity: Severe Trigger(s): ESAS: 7

Recommended action(s): Change current medication(s): Increased anti-nausea medication, take as needed.; Continue current plan, follow up at next clinic visit

Np's name and

date/time alerts closed

Acknowledged by: NP Name

Closed on: 06/08/2020 2:14 pm CT

Result type: Care Plan- Self Care Plan

Result date: June 08, 2020 14:14 CDT

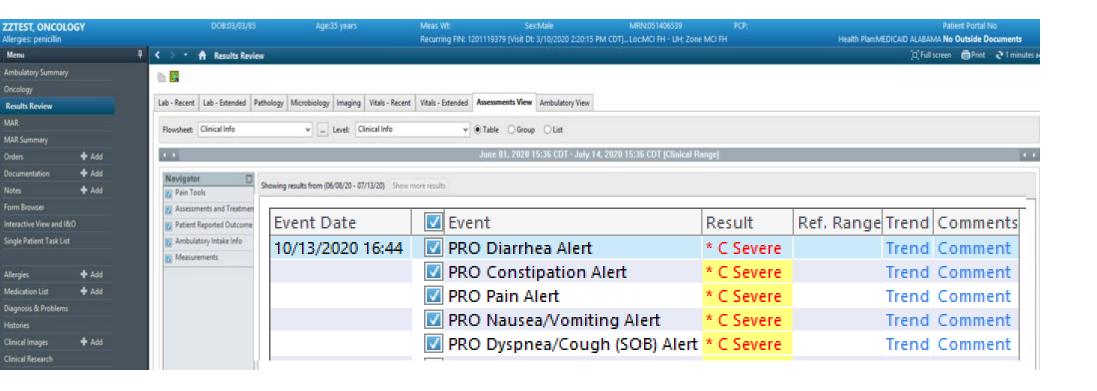
Result status: Auth (Verified)

Result title: SYMPTOM MANAGEMENT NOTE

Contributor system: Carevive Alert ORU

NP's documentation of intervention available in EMR

Documentation of symptoms reported, severity, including date and time reported by







Frequently Asked Questions

- Can patients access PROmpt through the patient portal? Not at this time. PROmpt is not yet integrated with the Cerner patient portal.
- Can patients contact us whenever they want through PROmpt? No. The system only sends surveys based on the
 weekly schedule created in their Carevive record.
- What happens on the days in-between surveys? When enrolling patients in PROmpt they should be instructed when to call with symptoms. This is at your clinical discretion but generally this is when they experience acute symptoms not previously reported or managed.
- What happens on weekends and after-hours? During hours the clinic is closed, upon opening a survey the patient will receive an alert notifying them that the clinic is closed and what to do if they require immediate attention.
- Will patients continue to contact us all of the ways they do now in addition to PROmpt? This is possible, but this project presents an opportunity to set new expectations and guide new patients how to contact you.
- What happens when I am off? When off another nurse should have proxy to your inbox. The nurse covering will check your Results Review section in message center and manage symptoms alerts.