# CERNER/ CARVIVE MATERIALS

Training materials for a successful implementation for Practices

# HEALTH SYSTEM

WORKFLOW MATERIALS



- 1. Patients diagnosed and discuss treatment with Provider
- Provider Educate & Endorse the benefits of proactive reporting of symptoms through weekly at-home surveys



#### Nurse will "Send Data to Carevive" to create patient record in Carevive



#### 2. Lay Navigator

- Enrolls patient in PROmpt®
- Educates about Remote Symptom Monitoring
- Ensures patient completes registration
- Assigns recurring survey schedule based on infusion schedule



#### 3. Weekly patient completes symptom assessment

- Patient is notified whenever symptom assessments are due
- Patient completes remotely or in the clinic during routine treatments



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Plan

**Remote Symptom Monitoring Model** 

#### 5. Alert notification of elevated symptom responses sent to message center

• Clinical Intervention to manage elevated symptom • Documentation of Intervention recorded on Carevive Dashboard

#### 6. Providers & Pharmacists

- Endorse program to patient
- Review ePRO and longitudinal trends •
- Pharmacists may close alerts when speaking • with patients

## Workflow



## Carevive

## PROmpt Self-guided Enrollment

05 18 21

## Go to Patient Search screen and search for patient record. Click to Enroll begins the process.

	CCC Admin Dashboard	ے) Patient Search	C. Notifications	ोर्गू Reports	ाम्म Data	ری) Settings	🛞 Users	Monitoring		USAMCI 오	Welcome Nadia 🔻
Patient Search	Population Search										
First Name						Last N	ame				
scl						test					
DOB (MM/DD/YY	YY)					MRN/A	Alt ID				
					節						
Gender Male Ferm	ale Other					Inc	lude deceas	ed patients	Register new patient		Search
											Total Patients: 1
Patient	MRN	I/Alt ID	DOB			Cance	r Туре		Enrollments	Survey	
SCL test Gender: Male	MRN	<b>:</b> 777666555	01/01/	1970		Non-Sr	mall Cell Lung	g Cancer	P Click to En	Assign Sur View Assigne	vey Id Surveys
Gender: Male										Assign Sun View Assigne	rey d Surveys

#### Carevive PROmpt<sup>®</sup> Guided Enrollment Workflow

You are starting the Carevive PROmpt<sup>®</sup> Guided Enrollment workflow for this patient.

Your patient will be asked a few questions to determine if they are a good candidate for Remote Symptom Management, using Carevive PROmpt<sup>®</sup>. If they are a good fit, they will then be shown a short video explaining the program, walked through how to enroll, and be given their first full survey to complete.

Confirm reviewer assignments:

#### Primary Oncology Provider

Primary Reviewer A primary reviewer is required when enrolling in PROmpt\*\*

Secondary	Reviewer

Compliance Reviewer

Same as primary reviewer

-Please Select-

#### Options: 6



Start first survey 🧹 Create survey Schedule

#### Patient Preferred Language

Use default (English) -

#### What method should we use for this patient?

Take survey on this device.

Scan a QR code to open it on another device.

Send an Email with the survey link.

Send a Text Message with the survey link.



### Carevive PROmpt® Terms & Conditions

#### CAREVIVE SYSTEMS PRIVACY POLICY

#### This website and application is operated by Carevive Systems

Carevive Systems ("Carevive," "we" or "us") owns and operates the website <u>www.carevive.com</u> ("the Site"). Carevive Systems also develops, operates and distributes certain software applications (Apps), which include hosted applications and applications for mobile devices and related service software (the "Service Software"). Carevive's automated software enables each patient to receive his or her own unique, personalized care plans that can be customized and edited by oncology physicians and nurses at each clinic visit, in a way that is not possible with either electronic medical records or care management software. To develop our care plans, our software generates automated, personalized symptom assessment and management guidance based on individual patient diagnosis, treatment, and risk. The Site, Apps and Service Software along with the communication tools, data collection and transmission, storage, analysis and reporting tools, functions and related services, are collectively referred to in this Driver Policy as the "Service"

Immediately following the acceptance of the EULA, the patient will answer the two questions in the **Onboarding Survey.** This survey is designed to determine patient suitability into the PROmpt program.



After selecting **Yes** for both questions, your patient moves on to watch a brief video to learn about PROmpt and answer whether they want to participate.



**PROmpt** navigates patient to the **registration** page, where they will enter their contact information, choose a **Username and Password**, and choose which day of the week they prefer to take their weekly survey.

Carevive PROmpt <sup>™</sup> We need just a few more things in order to create your account.	We need just a few more things in order to create your account.
First, confirm your contact information and how you would like to be contacted:	Success!         Next, C       Great job - you're now signed up for PROmpt. You will be able to provide weekly updates to your doctor about how you're feeling. Keep an eye out tomorrow and I'll send you some tips for using PROmpt and getting the most out of this free program.         The last thing to do is answer your first set of questions. Click 'Next' and I'll take you there now.         Finally questi
Password Confirm Password Finally, on what day of the week would you like to complete your questions: O Monday O Tuesday O Wednesday	Thursday Friday
CANCEL	After completing registration, the patient has successf enrolled in PROmpt and will now complete their first s

carevive PROmpt<sup>®</sup> After completing the questions and submitting the survey, the process is complete! Patient will receive a notification from PROmpt with tips for success.



#### 2 ways to check eligibility of patients/ Chart abstraction:

- 1. In IMPACT click patient from AMB SCH or search by name or MRN
- 2. Menu:
  - a. Documentation

     Nursing Viewpoint

     Horizon Summary

     Results Review

     Task List

     Patient Info

     Documentation

     Medication List

     Medication List

     Advance Care Planning

     Appointments

     Blood Bank Info

     Diagnoses and Problems

     Form Browser

     b. Clinic Note: Hem/ onc ( see
  - b. Clinic Note: Hem/ onc ( select the newest note)

	Clinic Notes6/8/2023
	Hem Onc IRangaraju,
Ι.	

- ii. If there is not note there look at messages between Physicians, nurses, and social work.
- iii. Once clinic note is selected scroll down to Impression and Plan:
  - 1. Example plan:

#### Impression and Plan

#### PLAN:

- Follow up on NGS, FLow
- Likelt relaosted to OSA + Smoking-
- FOllow up on OSA testing in july
- RTC PRN
- WIII communicate results via portal
- 1. Menu:
  - a. Orders:

		2
Menu		Ŧ
Nursing Viewpoint		<u>^</u>
Horizon Summary		
Results Review		
Task List		
Patient Info		
Allergies	+ Add	
Documentation		
Media Manager	+ Add	
Orders	+ Add	
Advance Care Planning	)	
Appointments		
Blood Bank Info		
Diagnoses and Problem	ns	
Form Browser		
Growth Chart		
Health Maintenance		
Histories		
lmages		

2. Under orders there will be chemo start date and drug name:



#### **Remote Symptom Management**

#### **Enrollment Checklist**

#### Things You Will Need:

□ Script

iPad for enrollment

□ Patient Materials

RSM (PROmpt™) Checklist	Completed 🗸	Date:
Push the patient to Carevive		
Enter the Primary & Compliance Reviewer		
Show the PROmpt <sup>TM</sup> information video to patient		
Give the patient: Patient Materials		
Choose to receive survey via email, text, or both for patient		
Create a username and password with patient		
Select the day the patient will receive survey weekly (No Fridays)		
Give patient (Baseline) Remote Symptom Monitoring survey		
RSM Ineligible or Declined (PROmpt <sup>TM</sup> ) Patients:		
Push patient to Carevive		
Mark patient as Ineligible or Declined for Remote Symptom Monitoring		

ePRO Process Diagram:



#### **Remote Symptom Monitoring Survey**

#### Script

Hello,

My name is [\_\_\_\_\_], I am a member of Dr. [\_\_\_\_]'s team. "As part of standard of care, UAB's Clinic is using a new tool called Remote Symptom Monitoring which is a home based symptom monitoring system. Dr. [\_\_\_\_] feels this is a great way to report your symptoms between visits which allows us to stay connected with you and know how you are feeling at home.

We will use this system to send you a survey via email, text, or both letting us know how you are feeling and if you have any symptoms. This is important because if you are not feeling well, we can address your symptoms quickly before they get worse. If you are feeling okay or there is nothing new, we still want to hear from you.

This system will also give you information about ways to manage your symptoms at home and our telephone numbers for who to call and when, if you need to contact us."

You will receive a survey one time a week for the next 6 months, at any time you feel this survey is becoming overwhelming for you, give us a call and we will remove you from receiving the survey.

Is now a good time to complete the survey?

🗌 Yes	(Proceed to Re	emote Symptom	Monitoring	Survey)
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No (STOP schedule a time to complete survey)

Decline (STOP thank them for their time)

Do you have any questions for me?

[If Yes, answer questions then proceed to Thank you script] [If No, proceed to Thank you script]

THANK YOU SCRIPT

Thank you for your time and have a great day.

Goodbye.

Hi (Insert pt name) this is (insert your name) calling from UAB with Dr. (insert Dr's. name) clinical team, just giving you a reminder call about your Remote Symptom Monitoring and Management survey, Dr. (insert Dr's name) just wants to stay connected with you between visits which allows us to stay connected with you and know how you are feeling at.

#### Are you having issues receiving the surveys?

- Yes (Proceed to help Patient with issue)
   → Ask patient what they need help with and are there any questions
- No (Let the patient know you will send them another survey reminder)
- Declines to receives survey (Proceed to un-enroll and stop the survey schedule)

Thank you Script

Thank you for your time and have a great day! Goodbye.

## Example Script for calling patient to remind them about surveys:

Hi (insert patient name) this is ( insert your name) calling from (Dr. \_\_\_\_\_) office just giving you a follow up call to see if you had any issues with completing weekly surveys. (Dr. \_\_\_\_) just wants to make sure that she/he stays connected with you in between visits which allows us to stay connected with you and know how you are feeling at home.

### Additional Enrollment Reminders and Non-Clinical Notifications

## Initial Invitation

## Reminder Invitation

## Final Invitation

## Navigator Notification

- Day of invitation
- Real time, between 9am-10pm
- 1 day after INITIAL invitation
- Overnight job, sent at approx. 9am
- 1 week after INITIAL invitation
- Overnight job, sent at approx. 9am
- 1 day after FINAL invitation
- Overnight job, sent at approx. 9am

## Additional Survey Reminders and Non-Clinical Notifications



- 2 hours after survey 'start'
- Informs patient survey still in progress and will be auto-submitted the next day if not finished
- Between 9am-10pm

\*Note: Survey schedules and/or individual surveys assigned/started for the current day will trigger an immediate (real time) survey due notification, between 9am-10pm

## TECH/ COMMON NEEDS

PERSON ENROLLING PATIENTS

#### **Sending Patient to Carevive**

#### Steps:

- $\rightarrow$  Oncology
- $\rightarrow$  Staging
- $\rightarrow$  Send data to Carevive

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Nursing Viewpoint		î x	A B A B 4 4 100%	- 004	
Horizon Summary				h Rick X Advance Ca	re Y
Results Review			nospital Molina A Muc/rily		1E ~
Task List			ŧ	Recommendation	5
Patient Info		1	Recommendations	Pending	N
Allergies	+ Add		Measurements	Communication Preference	e: Edit
Documentation			Allergies (6)	Recommendation	
Media Manager	+ Add		Home Medications (21)	Breast Cancer Screenin	g
Medication List	+ Add		Intake Forms/IView (1)	Cervical Cancer Screeni	ng
Orders	+ Add		Histories	HCV Screening	
			Depart Education	Linid Screening	
Advance Care Planni	ng		Care Team	upiu screening	
Appointments			Patient/Caregiver	Nutrition and Exercise 8	ducation
Blood Bank Info			Concerns	Shingrix Vaccine Dose 1	
Diagnoses and Proble	ems		Care Plan		
Form Browser	HINCO .		Reminders	Vital Signs & Mea	surem
Growth Chart			Risk Indicators		
Health Maintenance			Documents	Additional results	availabl
Histories			Immunization Forecaster		
Images			Pregnancy Overview		Toda
l-View			Actions & Situational	-	14:26
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MAR			Care Continuum Notes & Reminders	BP mmi	·g 117/
MAR Summary			Calculators	HR bp	m 93
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Oncology Flowsheet Staging areVi	ve Febrile Neutropenia	
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Oncology Staging     CareVive     CareVive Support	Oncology Staging	No Staging added.Add Staging
	CareVive	
	Send Data to Carevive	
	Third Party Content and References (1)	

**Entering Diagnosis and Care Team** 

#### **Diagnosis**

Dashboard Tab:

→ Diagnosis (Edit)

- Enter in drop down
- o Save

#### \*after pushing pt to Carevive and the diagnosis is not there manually enter

Patient Summary				
TE	ST PATIENT			
<b>t, 2jantest</b> 56 y/o, Female <b>Orol Rx</b>	Cancer Type Breast Location UAB	Save Changes	Create Care Plan	Actions -
> A OPEN ISSUES > A DIAGNOSIS - BREAST			S	ave Cancel
Diagnosis Breast Code System Select ▼	•			
✓ Last updated: N/A				Edit

#### Care Team:

Dashboard Tab:

#### $\rightarrow$ Care Team

- o Edit
- $\circ$  Click Add
- **o** Enter pts Oncology provider
- o Save

\*enter if the patient is enrolled, ineligible, or declined

🗸 🍰 CARE TEAM		
PATIENT CARE TEAM Last updated: N/A	O Active	All Edit
(No Data Available)		

Prov	ider	F	Practice	Role(s)		
Q	Search by Last Name, First	8	Please Select		Please Select	

- 1. Select actions tab
- 2. Manage programs
  - a. Select Declined or Ineligible
  - b. Select reason for declined or ineligible
- 3. Ater selecting reason select the mark as ineligible or mark as declined button











- 1. Population search
  - a. More options
- 2. Compliance Reviewer
  - a. Enter your name
- 3. Program
  - a. Drop down (PROMPT)
  - b. Enrollment Status (Enrollment Overdue)
- 4. Search
  - a. Patients will show at the bottom

See example below:

Cancer Type		Reviewer		Program		Enrollment Status 💡	< No action selecte
Please Se	elect •	Pl	ease Select •	PROmpt™	•	Enrollment Overdue	▼ V
Location		Gender		Survey			
Please Se	elect *	Pl	ease Select *	Please Select	•		
Care Team Member							
Please Select	•						
ssue		Compliance Review	er				
Please Se	elect			ł			
Include test patients		Include decease	d patients				
.ess Options							Q Search Clear Search
Current Search:							
Compliance Reviewers =	' Mitchell, Harvetta (harv	ettamitchell@uabmc.edu)	Patient Program = ' PROmp	t™' Patient Program Status = 'Enrollment C	verdue'		
		DOB	Cancer Type	Enrollment Start	ļ7	Add patient to list	Add All

#### How to identify patients with due and overdue surveys

- 1. Population search
  - a. More options
- 2. Compliance Reviewer
  - a. Enter your name
- 3. Program
  - a. Drop down (PROMPT)
  - b. Enrollment Status (Enrolled)
  - c. Survey (RSM)
  - d. Survey Status (Overdue)
- 4. Search
  - a. Patients will show at the bottom

See example below:

Patient Search Population	Search		No action selection selection opation
Cancer Type	Reviewer	Program	Enrollment Status 🕜
Please Select	Please Select ▼	PROmpt™ ▼	Enrolled -
ocation	Gender	Survey	Survey Status
Please Select	Please Select	Remote Symptom Management	Overdue 🗸
are Team Member			
Please Select	•		
sue	Compliance Reviewer		
Please Select	Jessie, Fantasia (fjessie@uabmc.		
Include test patients			
ess Options Current Search:	Include deceased patients	t Decement - LDD Omet Will Deficet Decem	Q Search Clear Search
ss Options Current Search: Compliance Reviewers = ' Jes Remote Symptom Managemen	Include deceased patients sie, Fantasia (fjessie@uabmc.edu)' Patien (PROmPt)' Survey Status = ' Overdue'	t Program = ' PROmpt™' Patient Progra	Q Search Clear Search am Status = 'Enrolled' Survey = '
Compliance Reviewers = ' Jes Remote Symptom Managemen  Attient	Include deceased patients sie, Fantasia (fjessie@uabmc.edu)' Patien (PROmPt)' Survey Status = ' Overdue' It ID DOB Cancer Type	t Program = ' PROmpt™' Patient Progra Enro	Q Search Clear Search am Status = 'Enrolled' Survey = '
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Previous

1 Next

Showing 1 to 8 of 8 entries

#### How to send survey reminder:

#### Actions tab >

• Send survey reminders



#### How to mark patients as hospitalized in Carevive

Actions Tab:

 $\rightarrow$  Mark Hospitalized

\*Be sure to stop surveys when patient is marked hospitalized



#### Deactivating schedule and changing survey date

#### **Deactivating survey schedule:**

#### **Patient Summary Tab**

• Scheduled Surveys



- **O Delete schedule** 
  - Reason for Deletion



#### **Changing Date of Survey:**

#### **Patient Summary Tab**

- Scheduled Surveys
  - $\circ~$  Change date of the week



• Click change date of week



\*Note Friday is an option here but we do not give patients the option for completion of surveys on Fridays\*

## TECH NEEDS



P			HSISTEST, AN	GIE ANGEL - 000002376663 Opened by Dent, D	)'Ambra N	
Task Edit View Patient Chart Link	s Notifications Navigation Help					
: 🚰 Ambulatory Schedule 🚟 Room View   k	Patient List 🔉 Multi-Patient Task List 🖃 M	Aessage Center 🎬 Signed Docum	ent Worklist 🎬 MyExperien	ce Perioperative Tracking		
ELocation History 🙆 Reporting Portal 🔇	HORIZON 🕄 LABSOURCE 🕄 UAB FORMU	ILARY 🔃 HELP 🔃 CareVive 🕄	Alabama PDMP ( Issue Co	ellector -		
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HSISTEST, ANGIE ANGEL 🛛 🗶						List 🌾 Recent 👻 Name 🔹 🗸
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Age:63 years DOB:1/	IO/1958 Blood Type:O POS	Phone:(205)731-9316	Portal:Active Account	Fall Risk:Low Risk (0-24), Low Risk (0-24), Low Risk	( FIN:	Dorus Status: Full Posussitation
Menu			ACOINO	Weight.06.059 kg Bivil.20.54 kg/m2	WIN14.000002370003	
	<b>N</b> Oncology					
	Family history of alcoholism   In	Progress				,
	Breast Staging Form AJCCV7, AJ	ICCV7   Clinical Stage: IA   Auth	(Verified)			
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Medication List TAdd	Oncology Flowsheet Staging Car	eVive Febrile Neutropenia				
Orders TAdd						
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Diagnoses and Problems	Oncology Staging					
Form Browser	CareVive					
Growth Chart	CareVive Support					
Health Maintenance				Nurso will "	Sond Data to Car	ovivo" to create
Histories						See All Stagings(16)
Images				patient record	d in Carevive	
I-View						
Links to Clinical Apps		CareVive				<i>c</i> <sub>3</sub>
MAR		Send Data to Carevive				
MAR Summary						
OB Overview		CareVive Support				Selected Visit
Oncology						
Opioid Stewardship		Third Party Content and	References (1)			
Patient Education Summary		CareVive Support				
Patient Reported Outcomes						
Pilot Outside Records						
PowerTrials						
Provider View						
Reports and Documents						
Appointments2		1				*
						DDOD DANDDADENT A

### Where to access Carevive in Impact

Age:65 years Allergies: Peanuts, Contra	DO6:10/10/1935 ist Dye, Latex	Gender# Blood Type: Isolation:	Research: Phone:(612)991-3853	Portal Never Imited ACO:NO	ATT:Truss, Christopher D Fall RiskLow Risk (0-24) Weight/81.647 kg	MD 6MI26.58 kg/m2	LOC:6YNI FIN:650932541075 MRN:000002974485	Infusion Therapy [ <no -="" admit="" date=""> <no -="" date="" discharge=""> ] 6 Resus Status:Full Resuscitation</no></no>	50932541.
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Intake and Output 🔶 Add Platinum View			CLIN	ICAL STAGE					
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Appointments2	0		Armen						<b>ə</b> *



Task Edit View Patient Chart	Links Notifications Inbox	Help								
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🔁 Harmony HDA 🖕										
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🕄 🖓 CareTracker 🚍 Reporting Portal 🔍 N	NCCN 🝳 CN 🝳 Bridge 🛫									
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Display: Last 30 Days 🗸 📖	ZZTEST, ONCOLOGY	Critical: 0 High	Pending						6/15/202	0 1:4 6
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Results FYI										
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## Message Center Alerts Results Review section allows proxy access for coverage

•	You are viewing Kelsey Mitchell's screen View Options 🗸	
P	PowerChart Organizer for Mitchell, Kelsey L RN 🗕 🗇	×
Task Edit View Patient Chart Links Notificat	tions Inbox Help	
🗄 🚰 Ambulatory Schedule 🎬 Room View  Å Patient List 🛔	🔉 Multi-Patient Task List 🖃 Message Center 🛛 Womens Health Tracking List 🛛 HVC Tracking 🎬 Signed Document Worklist 🔢 Invitations 🛒 MyExperience 🛒 Pilot Picture Viewer	H H
🗑 Charge Viewer 😥 Location History 🐵 Reporting Porta	il 😰 Issue Collector 🖏 HORIZON 🖏 LABSOURCE 🔍 UAB FORMULARY 🖏 HELP 🖏 Alabama PDMP 🖏 UP TO DATE 🖏 Bridge 🖕 🤅 🎭 Messa.: 0 Remin.: 0 🖕	
🗄 👷 New Sticky Note 🐑 View Sticky Notes 📲 Exit 📓 Calc	:ulator 🎬 AdHoc 🎟 Medication Administration 💫 Specimen Collection 🚨 PM Conversation 👻 Depart 🖼 Communicate 👻 👔 Patient Education 🖹 Medical Record Request	H
	r MRN -	- Q
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Inbox Summary 7	Results × Results to Endorse: BOOKER, ANITA ×	
Inbox Proxies Pools	🔉 Create 🝷 📝 Forward Only 🏐 Print   🦣 Select Patient 🎓 🐥 🖓 Mark Unread	
Proxy: Manage Display: Last 30 Days Inbox Items (6) Documents (5/5) Messages (0/4) General Messages (0/3) CC Messages (0/1) Results (1/2) Critical (1/2) Work Items (0) Saved Documents	Event Date       Event       Result       Ref. Range Trend Comments         3/24/2021 9:47       © PRO Urinary Problems Alert       * A Moderate       Trend Comment         4/14/2021 9:54       © PRO Constipation Alert       * A Moderate       Trend Comment         4/21/2021 11:06       © RO Constipation Alert       * A Moderate       Trend Comment         4/21/2021 11:06       © RO Constipation Alert       * A Moderate       Trend Comment         ØXO Insomnia Alert       * A Moderate       Trend Comment         ØXO Decreased Appetite Alert       * C Severe       Trend Comment	Outstanding Orders (0)
Reminders (0/1) Paper Based Documents Documents to Dictate  Notifications Sent Items Trash		<b>4</b>

🗑 Charge Viewer 📵 Location History 🐵 Reporting Por 💭 New Sticky Note 🖘 View Sticky Notes 州 Exit 🟢 Ca	al 💼 Issue Collector 🔃 HORIZON 🔃 LABSOURCE 🕄 UAB FORMULARY 🕄 HELP 🕄 Alabama PDMP 🕄 UP TO DATE 🕄 Bridge 🖕 🤅 🎭 Remi	in.: 0 Messa.: 0 🖕 cation 💼 Medical Record Request
		A 🔽 🕅 Recent 🔹 MRN 💽
Message Center		: <b>^</b> ia
Inbox Summary P	Results ×	Advance Care Planning
Inbox Proxies Pools	🔚 Communicate 🝷 💕 Open 💥 Message Journal 📝 Forward Only   🦕 Select Patient   🚟 Select All 🛛 Result Journal	Ambulatory Summary
Proxy: Manage	Patient Name       Result Type       Subject       Create Da ∨       Abnormal       Result St       Outstandi       Notificati       Stat         4/14/2021 22:       Critical: 1 High       Pen	Appointments 1 d Blood Bank Info
Display: Last 30 Days	3/24/2021 09: Critical: 1 High Pene	d Chart Overview Diagnoses and Problems
Documents (5/5) — Messages (0/4)		FIN # Bar Code Form Browser
General Messages (0/3) CC Messages (0/1)		Health Maintenance
Results (2/2)     Critical (2/2)		ICU Flowsheet
<ul> <li>Work Items (0)</li> </ul>		Infectious Disease View
Saved Documents Reminders (0/1)		Infusion Billing
Paper Based Documents Documents to Dictate		Links to Clinical Apps
Notifications		MAR
Sent Items		OB Overview
Trash Notify Receipts	To go to patient record in Carevive	Oncology View Opioid Stewardship Patient Education Summary

Karp, Lori-	69 y/o, Female	P Enrolled Se Oral Rx
MRN		
1122345		
DOB		
08/31/1954		

Contact Information
S kristen.dininno@carevive.com

I ALERT					
Nausea / Vom	iting		Open O All		
Date	Level	Trigger(s)	Call Back		Status
04/03/2024	Moderate	SA-CTC: Nausea Score 2	Not Answered		Open
04/02/2024	Moderate	SA-CTC: Nausea Score 2	No		Open
Care Team Respo	nse:		Please Select	•	
Rash					
Date	Level	Trigger(s)	Call Back		Status
04/02/2024	Present	SA-CTC: Rash	No		Open
Care Team Respo	nse:		Please Select		
Internal Notes/Co	mments			Notes/Com	ments to Patient
Add Notes/Commer	nts			Add Notes/C	omments
Acknowledgemer By choosing my us	nt ser name and selecting 'Ac	cknowledge', I am acknowledging <mark>that this alert has</mark>	been received/reviewed with the following care te	am response.	

--Please Select--





Dashboard Pat	tient Summary				
Test, AIDAN MRN 111820 DOB 11/18/1955	N 65 y/o, Female	P	Set Symptom Expectation for 'Neuropathy' Updating a Symptom Expectation will affect all alerts for this symptom going forward. This change will not affect current or past alert events. Expected Level	Cancer Type Other cancer Location Cerner	Save Changes Create Care Plan Actions -
ALERT			Moderate -		
Neuropathy		Open      All	Duration		Expected Level: None 🧨
Date	Level	Trigger(s) S	( tourst )	Action(s)	Acknowledged By
12/15/2020	Severe	SA-CTC: Consensus Score 3 C	1 week		
Recommended Act	tion(s):	Clinical Team notified of patient Clinical Tea	Cancel		(Z)
Internal Notes/Con	mments		Notes/Comments to Patient		
Add Notes/Comment	<b>6</b>		Add Notes/Commenta		
Acknowledgement By choosing my use action(s) has been to	t er name and select 'Ackno aken.	owledge', I am acknowledging that this alert has been	received/reviewed and that the following		error Authorize delivery via PROmpt™
Please Select			• · · · · · · · · · · · · · · · · · · ·		Acknowledge

### Snooze - Set Symptom Expectation for patients

While closing symptom alerts, set an expected level for upcoming weeks to manage potential alerts



ZZTEST, ONCOLOG	GY 🙁		The statement				List 🛍 Recent
ZZTEST, ONCOLOG Allergies: penicillin	SY		DO8:03/0	13/85 Age:35 years	Meas Wt: Recurring FIN: 1201	111937	Sex:Male MRN:051406539 PCP: Patier 879 [Visit Dt: 3/10/2020 2:20:15 PM CDT]Loc:MCI FH - UH; Zone MCI FH Health Plan:MEDICAID ALABAMA <b>No O</b>
Menu		+ < > -	Docume	intation			[0] Full screen
SBAR		Add -	Man Ba	Forward Provider Letter Modify		ew I D	0
Interactive View and I&O		154					
Orders	+ Add	List					
Medication List	+ Add	Display :	AL	v			😭 Previor
MAR							W
MAR Summary		Service D	ate/Time	Subject	Type	Facil	4*
Notes		6/12/202	20 4:08:00 PM CDT	Supportive Care Comprehensive Intake	Supportive Care Comp Intake - Text	MCI	SYMPTOM MANAGEMENT NOTE
Disasseis & Deablance		6/1/2020	1:23:00 PM CDT	Supportive Care Comprehensive Intake	Supportive Care Comp Intake - Text	MCI	Carevive Symptom Management Note
Diagnosis or Problems		5/28/202	20 5:19:00 PM CDT	Supportive Care Comprehensive Intake	Supportive Care Comp Intake - Text	MCI	/ Alert Type: Pain
Allergies	T Add	5/28/202	20 5:19:00 PM CDT	Supportive Care Comprehensive Intake	Supportive Care Comp Intake - Text	MCI	Reported: 06/08/2020 2:11 pm CT Seventy: Severe Trigger(s): ESAS: 8
Histories		5/27/202	20 12:42:00 PM CDT	Supportive Care Comprehensive Intake	Supportive Care Comp Intake - Text	MCI	Recommended action(s): Keter to Symptom Management Pallative Care; Scheduled appointment with medical protessional
Growth Chart		5/27/202	20 12:42:00 PM CDT	Supportive Care Comprehensive Intake	Supportive Care Comp Intake - Text	MCI	Alert Type: Nausea / Vomiting
Patient Information		5/11/202	20 1:51:00 PM CDT	COVID-19 Screening Tool	Infectious Disease Travel Scm - Text	Med	A Reported: 06/08/2020 2:11 pm CT Seventy: Severe Trigger(s): ESAS: 7
Anonintmente		5/4/2020	5:01:00 PM CDT	Oncology Quick Intake	Oncology Quick Intake - Text	MCI	Kecommended action(s): Unange current medication(s): increased anti-nausea medication, taxe as needed.; Continue current plan, follow up at next cartic vi:
Appointments		4/27/204	20 2:52:00 PM CDT	ED Triage Covid-19	ED Triage - Adult - Text	MCI	Acknowledged by: Nelson, Cindy
Documentation	+ Add	4/21/200	20 222200 PM CDT	Oncology Quick Intake	Oncology Quick Intake - Text	MCI	Closed on: 06/08/2020 2:14 pm CT
Form Browser		4/1/2020	11:40:00 AM CD1	Pediatric Growth	Pediatric Growth - Text	Med	
Immunization Schedule		12/13/20	19 1-39-00 PM CST	Comprehensive Transcribed Labs	Comprehensive Transcribed Labs - Text	Med	A Result type: Care Plan. Self Care Plan
Oncology		121172		compromotive menorated cards	compresenter manaciped caps - rea		Result date: June 08, 2020 14:14 CDT
Ambulatory Workflow-Ol	NC						Result status: Auth (Verified) Result title: SYMPTOM MANAGEMENT NOTE
Since Last Visit							Contributor system: Carevive Alert ORU
Perioperative Summary							N
a a							Le la

## Symptom Management Note



### Closer View of Symptom Management Note in EMR and to patient in PROmpt



ZZTEST, ONCOLO	GY			DOB:03/03/85	Age:35 years	Meas Wt:	SexMale	MRN:051406539	PCP:			Patient Portal No
Allergies: penicilin						Recurring FIN: 1201119379 [	visit Dt: 3/10/2020 2:20:15	PM CD1]LocMCI FH - UH; Zone	MCIFH	Hearth PlancM	EDICAID ALABAN	A No Outside Documents
Menu		*	< 2 ·	ft Results Review	9						,O, Full s	creen Print C Tminutes
Ambulatory Summary												
Oncology												
Results Review			Lab - Recen	nt Lab - Extended Path	ology Microbiology Imaging Vitals - Recent	Vitals - Extended Assessment	ts View Ambulatory View					
MAR			Flowsheet ClinicalInfo									
MAR Summary			0.000	54								
Orders	🕈 Add		4.8			June 01,	2020 15:36 CDT - July	14, 2020 15:36 CDT (Clinical Ra	inge)			1
Documentation	🕈 Add		Naviga	tor 🔲								
Notes	+ Add		Pain T	Tools	nowing results from (06/08/20 - 07/13/20) Show r	more results						
Form Browser			Asses	sments and Treatmen								
Interactive View and I&O			Patier	nt Reported Outcome	Event Date	🗹 Event			Result	Ref. Range	Trend	Comments
Single Patient Task List			🛃 Ambu	ulatory Intake Info	10/13/2020 16:44	🔽 PRO Dia	rrhea Alert		* C Severe		Trend	Comment
Allernies	<b>4</b> 44		Meas	wrements		PRO Cor	nstipation .	Alert	* C Severe		Trend	Comment
Medication List	+ 444								* * *			-
Disonacir & Droblems						M PRO Pail	n Alert				Irend	Comment
Histories						🗹 PRO Nai	usea/Vomit	ing Alert	* C Severe		Trend	Comment
Clinical Images	+ Add					V PRO Dys	pnea/Cou	gh (SOB) Alert	* C Severe		Trend	Comment
Clinical Research												

## Oncology Flowsheet

### Frequently Asked Questions

- **Can patients access PROmpt through the patient portal?** Not at this time. PROmpt is not yet integrated with the Cerner patient portal.
- Can patients contact us whenever they want through PROmpt? No. The system only sends surveys based on the weekly schedule created in their Carevive record.
- What happens on the days in-between surveys? When enrolling patients in PROmpt they should be instructed when to call with symptoms. This is at your clinical discretion but generally this is when they experience acute symptoms not previously reported or managed.
- What happens on weekends and after-hours? During hours the clinic is closed, upon opening a survey the patient will receive an alert notifying them that the clinic is closed and what to do if they require immediate attention.
- Will patients continue to contact us all of the ways they do now in addition to PROmpt? This is possible, but this project presents an opportunity to set new expectations and guide new patients how to contact you.
- What happens when I am off? When off another nurse should have proxy to your inbox. The nurse covering will check your Results Review section in message center and manage symptoms alerts.

## TECH NEEDS





Carevive Symptom Management Re-launch

#### **Table of Contents**

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#### **Smart Templates for Powernote**

To include the symptoms that patients report in your powernote, you will need to add the Smart Template (ST) and update your pre-completed note. This will only need to be added once NOT each time. First, choose the section of your note you want to have the ST display. (Most notes have this in the Review/Management paragraph that is shown below.)

Review / Management <hide structure=""> <use free="" text=""></use></hide>										
General Labs >>	Today's Lab Results / Last 5 Days Lab Results / Include general labs (ST) / Include Last 24 Hours Labs / Include Profile Lab(ST) / OTHER									
Pathology	OTHER									
Radiology results >>	X-ray / CT / US / MRI / ECHO / With contrast / Without contrast / Images reviewed / Body location === / Time reported === / Discussed with radiologist / Reviewed radiology report / No acute disease process / No change from previous / Interpretation === / Include Rad Results-past 24 hrs (w/o scans) (ST) / Include Rad Results-past 24 hrs (w/o scans) (ST) / Include Rad Results-past 24 hrs (W/o scans) (ST) / Include Rad Results-past 24 hrs (W/o scans) (ST) / Include Rad Results-past 24 hrs (W/o scans) (ST) / Include Rad Results-most recent (W/o scans) (ST) / Include Rad Results-most recent (CT, MRI only) (ST) / Launch Rad interp (flowsheet) / OTHER									
Ovarian Program >>	Tumor Banking/Next Generation Sequencing: Yes / No / Not applicable / OTHER Oncology Referrals and Tx Plan (ST)									

Select the **Use Free Text** option to insert the STs. You can only add one ST at a time. After selecting **Use Free Text**, choose the icon that looks like the one outlined below from the top section of the note to insert the ST.

🔍   🗶 🐂 🏝   🏟 🍬   B 🖳 Z 🛲   📰 🗄 🚍   🖓   📓 📘	304
Review / Management < Show Structure> <use free="" text=""></use>	Insert Template

You will need to search for the ST you need. The next window that appears will allow you to search. You will not be able to scroll with the wheel on your mouse but you can scroll through the options. Select the options below to add both STs to your note. You will have to add them individually. After adding the template, select **OK**.

P Select Templates	×
Note types:	
All note types	~
Templates:	
- Project Connect	^
- PROmPt Alerts	
- PROmPt Symptoms	
- Pulmonary Function	
- QuickDASH Scores	
- Rad Results Most Recent (CV MR)	
- Rad Results Most Recent (NV)	
- Rad Results-most recent (CT, MRI only)	
- Rad Results-most recent (ECHO)	
- Rad Results-most recent (IR Drains)	
- Rad Results-most recent (IR Other)	
- Rad Results-most recent (IR Vascular)	
- Rad Results-most recent (Mammo-ALL)	
- Dad Decultement recent (NIM)	*
OK Cancel	

Your note will then have both STs and should look like the Review/Management paragraph below when a patient has actual survey results. You will only see the outlined titled if there is no data on the patient.

PROMPT Symptoms(Last 30 Days	)	
Constipation Score :	Severe	(10/12/20)
Cough Score :	Severe	(10/12/20)
Decreased Appetite Score :	Severe	(10/12/20)
Diarrhea Score :	Severe	(10/12/20)
Fever Score :	Yes	(10/12/20)
Frequent Urination Score :	Severe	(10/12/20)
Insomnia Score :	Severe	(10/12/20)
Nausea Score :	Severe	(10/12/20)
Numbness & Tingling Score :	Severe	(10/12/20)
Pain Score :	Severe	(10/12/20)
Painful Urination Score :	Severe	(10/12/20)
Vomiting Score :	Severe	(10/12/20)
Performance Status :	4 - Pretty	much bedridden, rarely out of bed (10/12/20
Other Symptoms :	Yes	(10/12/20)
Description Of Other Symptoms :	Testing	(10/12/20)
PROMPT Alerts(Last 30 Days)		
Anxiety :	Severe	(09/25/20)
Diarrhea :	Severe	(10/13/20)
Constipation :	Severe	(10/13/20)
Pain :	Severe	(10/13/20)
	C	(10/13/20)
Nausea:	Severe	(
Nausea : Shortness of Breath :	Severe	(10/13/20)
Nausea : Shortness of Breath : Insomnia :	Severe Severe Severe	(10/13/20) (10/13/20)

Review / Management < Show Structure> <Use Free Text>

#### **PROMPT for Dynamic Documentation Notes**

When in the Oncology Navigator Case Summary Note, you will need to create an autotext to pull in the results of the surveys. This can be done by choosing the icon outlined below to manage your autotexts.



When you choose that icon, you will have a new window open. In that window, select the blue plus sign.

<i>0</i> (	Manage Auto Text	- 🗆 🗙
		Show Auto Text Notifications
Wy Phrases           Image: Search Auto Test           Abbreviation         Description         O           No phrases available.	Edt Duptcate Delete Abbreviation Description Auto Text Phrase	I Show Auto Text Notifications
Previous Next		

In the next window that opens, enter a name and description for this autotext. We recommend using the \$ special character to create this autotext as the first character like below. From there you will choose the icon the arrow is pointing indicating below.

Ø(	Manage Auto Text	- 🗆 🗙
Abbreviation	Description	Show Auto Text Notifications
\$PROMPT	Carevive PRO information	Show Advanced View
Font • Siz	∞ • X 0 @ ≪ > B I U A• ≥ ≤ ≤ @ ■	
		Save Cancel

In the next window, search for PROmPt and select each option listed. You will need to insert them individually. Select PROmPt Alert first then select Insert. Next, repeat the steps to add PROmPt Symptoms.

©•[		Insert Templates/Tokens – 🗖 🗙
PROm	×	Patient: UPGRADE, TKIONE Encounter FIN: 680662840228
Name	▲ Туре ≎	PROMPT Alerts(Last 30 Days)
- PROmPt Alerts	Smart Template	Anxiety: Severe (09/25/20) Diambea: Severe (10/13/20)
- PROmPt Symptoms	Smart Template	Constipation : Severe (10/13/20)
Previous 1 Next		Tumi:         Severe (10/13/20)           Shortness of Breath:         Severe (10/13/20)           Insonnia:         Severe (10/13/20)           Insornia:         Severe (10/13/20)           Uninary Problems:         Severe (10/13/20)           Decreased Appetite:         Severe (10/13/20)           Decreased Appetite:         Severe (10/13/20)           Mouth/Throat Sures:         Severe (10/13/20)           Passer:         Present (10/13/20)           FastH:         Present (10/13/20)           FastH:         Present (10/13/20)           Percessed Appetite:         Severe (10/13/20)           FastH:         Present (10/13/20)           Percessed (10/13/20)         Percessed (10/13/20)           FastH:         Present (10/13/20)           Percessed (10/13/20)         Percessed (10/13/20)           FastH:         Severe (10/13/20)           Percessed (10/13/20)         Percessed (10/13/20)           Fatigue:         Severe (10/13/20)           Fatigue:         Severe (10/13/20)           Severe:         (10/13/20)           Fatigue:         Severe (10/13/20)           Severe:         (10/25/20)           Fatigue:         Severe (10/13/20)
		Insert Cancel

Once you complete adding both options, your window should look like the one below. To get them stacked on top of each other you will need to select enter after the PROmPt Alerts text. Finally choose **Save**.

		Manage Auto Text	_ 🗆
breviation	Description		Show Auto Text Notification
PROMPT	Carevive PRO information		Show Advanced V
Font -	Size 🗸 🔓 📅 🛉 🍝 B		
I - PROmPt Alerts	]		
eg [ - PROMPL Sympl	oms J		
			Save Cancel

You will return to this window and see your newly created autotext. You may close this window with the red X in the top right. Next you will need to add the autotext to a free text section of your note. The only free text section today is the Progress Note section. Enter the \$ special character and your \$PROmPt autotext will appear. Tap the enter key to have it appear.

Case Summary Note X	List								4
Tahoma -	9 - 🗶 🗅 🗄	`	<u>U</u> <del>S</del> <u>A</u> + <u></u> = =	t					
comments:									
Goal: CC will educate the patient and/or family or the importance of a high protein/high caloric diethe district diethe caloric diethe district diethe district diethe district distribution of the distributication of the distribution of the distribution of the distribut	he <b>Start Date:</b> SEP. 02, 20 1 h	20 Target: SEP. 17, 2020	Status: Progressing						^
<i>Barriers: (</i> <i>Comments:</i> Intervention	Cultural/Spiritual, Financial, Fi	unctional status impairment	Owner						
adding intervention	n								
pr <mark>\$PROMPT</mark> e									
Communication Even No communication even	<u>its</u> nts have been documented.								~
Note Details: Oncology P	lans, TESTCINONPHYS, Kelse	y Mitchell, 10/14/2020 17:08	, Case Summary Note			Sign/Submit	Save	Save & Close	Cancel

After enter is selected, your note should look like the screen below if the patient has any data to pull in. You can still type into the Progress Note section if you would like.

Case Summary Note 🚿	List													
Tahoma -	9	• 🗙	66		× +	BI	<u>U</u>	<del>S</del>	<u>A</u> -	E	Ξ	≡	■	@•[
Progress Note		_												
PROMPT Alerts(Last	30 Days													
Anxiety : Severe	(09/2	5/20)												
Diarrhea : Sever	e (10/	13/20)												
Constipation : Se	vere (	[10/13/20]	)											
Pain : Severe	(10/13/2)	0)												
Nausea : Severe	(10/13	3/20)												
Shortness of Breath	: Seve	re (10	/13/20)											
Insomnia : Seve	re (10)	/13/20)												
Neuropathy : Sev	ere (1	10/13/20)												
Urinary Problems :	Severe	(10/1	3/20)											
Fever : Present	(10/13	3/20)												
Decreased Appetite	: Sever	re (10/	13/20)											
Mouth/Throat Sores	: Seve	e <b>re</b> (09	/25/20)											
RASH : Present	(09/25	5/20)												
Depression/Sadness	: Seve	ere (09	9/25/20)											
Fatique : Severe	(09/2	5/20)												
PROMPT Symptoms	Last 30	Days)												
Constipation Score :	Sever	re (10	)/12/20)											
Cough Score : Se	vere	(10/12/2	20)											
Decreased Appetite	Score :	Severe	(10/12	2/20)										
Diarrhea Score :	Severe	(10/12	/20)											
Fever Score : Yes	s (10)	/12/20)												
Frequent Urination S	core : 3	Severe	(10/12	/20)										
Insomnia Score :	Severe	(10/1	2/20)											
Nausea Score : So	evere	(10/12/2	20)											
Numbness & Tinglin	g Score :	Severe	e (10/	12/20)										

#### Alert Management

When patients submit surveys, results will route to the patient's Carevive dashboard and to the assigned primary reviewer's inbox in Message Center. Alerts in Message Center will flow to the Results section of Message Center. **NOTE**: This is a section of the Message Center that is uncommonly used by nursing staff.

Message Center										[□] Full screen	<b>O</b> Print	🗧 🧞 0 minutes ag
Inbox Summa 4	Results X											
Inbox Proxies Pools	Communicat	e 🔹 💕 Open 👌	Message Journ	al 🔐 Forward Only	Select Patient	🖏 Select All 🛛 🕅 R	Result Journal					
	Patient Name	Result Type	Subject	Create Da 🗸	Abnormal	Result Status	Outstanding O	Notification C	Status	Update	Date	Assigned
Display: Last 90 Days 🗸 🛄	UPGRADE, TK			10/13/2020 1	Critical: 10 Hig				Pending	10/13/2	020 1	
<ul> <li>Inbox Items (1)</li> </ul>												
Documents												
Messages												
Results (1/1)												
Critical (1/1)												
Results FYI												

To view the results of the survey, you will need to double click on the line for the patient of interest. This will show you all of the results within that patient's survey. If the results are critical, they will be red as shown below. To clear the results from your inbox, you will need to select **OK** or **OK & Next**. The results should only be cleared after they are worked in Carevive.

UPGRADE.	TKIONE	DOB:	6/3/1985 Genc	ler:F		Portal:Never Invite	d Att:	
Allergies: Chicker	, No Known Medication Allergie	s ACO:	NO Phon	e:(256)547-8596	MRN:000060855892			
Event Date	🗹 Event	Result	Ref. Range Trend Comments					l et l
10/13/2020 16:44	🗹 PRO Diarrhea Alert	* C Severe	Trend Comment					sta
	PRO Constipation Alert	* C Severe	Trend Comment					nd i
	🗹 PRO Pain Alert	* C Severe	Trend Comment					Du
	🗹 PRO Nausea/Vomiting Alert	* C Severe	Trend Comment					9
	🗹 PRO Dyspnea/Cough (SOB) Alert	* C Severe	Trend Comment					der
	🗹 PRO Insomnia Alert	* C Severe	Trend Comment					)) s
	PRO Neuropathy Alert	* C Severe	Trend Comment					9
	PRO Urinary Problems Alert	* C Severe	Trend Comment					
	PRO Fever Alert	* C Present	Trend Comment					
	🗹 PRO Decreased Appetite Alert	* C Severe	Trend Comment					
Action Pane		_					_	д
Endorse	O Refuse Reason:		~					
Additional Forward Action:			V To: (Limit 5)		💑 Due: **/**/	****	*	
Comments: (Limit 212)								
						Next	ОК	OK & Next

#### **Alerts in Carevive**

The alerts that route to your inbox only indicate that alerts exist in Carevive to be addressed. They also allow the medical record to be the singular source of truth. Once alerts are addressed in Carevive, the recommendations flow to our medical record and to the patient to review. The alerts appear as below. Critical alerts are red.

UPGRA	ADE, TKIC	ONE 35 y/o, Female P					Save Changes Create Care Plan Actions -	
I ALERT							•	
Anxiety		Open O All					Expected Level: None 🥜	
Date	Level	Trigger(s)	Survey		Status	Action(s)	Acknowledged By	
09/25/2020	Severe	SA-CTC: Consensus Score 3	Core Assessment		Open			
09/15/2020	Severe	SA-CTC: Consensus Score 3	Core Assessment		Open			
09/04/2020	Severe	SA-CTC: Consensus Score 3	Core Assessment		Open			
Recommended Action(s):Please S		Please Sele	ct 🗸				-	
Constipat	tion	Open O All					Expected Level: None 🥜	
Date	Level	Trigger(s)	Survey		Status	Action(s)	Acknowledged By	
10/12/2020	Severe	SA-CTC: Very Severe	Remote Symptom Management (	(PROmPt)	Open			

To address the alert, you will need to choose from the outlined drop down what your recommendations are for the patient. Recommendations may require interaction with other disciplines or the primary oncologist for the patient. The patient will get generic information while you are working their alerts to provide final recommendations. The initial generic information will flow to the patient's Carevive account and into the medical record in Report and Documents.





#### Symptom Self-Management Plan

Patient Information

Name: TKIONE UPGRADE DOB: 06/03/1985 MRN: 60855892 Cancer Type: Breast Prepared on: 10/12/2020 4:44 pm CT

#### Table of Contents

About Your Plan	2
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When To Call Your Doctor	10
Resources & Contact Information	11

The alerts also have the ability to be graphed so you can see results over time. Simply choose the graph icon. This may prove helpful as you work your results and relay information to the oncology team.



If you have additional questions, please follow up with your clinical informatics liaison (<u>clinicalinformatics@uabmc.edu</u>), call, or email the help desk (205.934.8888 or <u>helpdesk@uabmc.edu</u>).

## TECH/QUALITY MONITORING

### **How to Pull Reports**

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Monitoring

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Useis

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Reports

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Notifications

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Settings

#### Reports

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Patient Search

CARE PLAN DELIVERY	Report Type							
EPROS	Patient Engagement Report							
OPT-IN™ DATA QUALITY	PROmpt™ In							
PATIENT MONITORING	Start Date*	Start Date* 02/01/2024				02/05/2024		
QUALITY METRIC	Survey Assigned On ✓ Only include surveys assigned after date of PROmpt™ Invitation							
	Start Date	Start Date Choose date 🛱 End Date		End Date	Choose date			
	<ul> <li>Include par</li> <li>Summary of PROmpt™ St</li> <li></li> <li>Select Patient</li> <li>Select all</li> <li>Medical Re</li> <li>Patient Inter</li> </ul>	tients who do not have any surveys only latus Please Select + It Identifier(s) to include: ecord Number ernal Identifier			<ol> <li>Select         <ul> <li>a. Se</li> <li>Select                 <ul></ul></li></ul></li></ol>	reports tab lect patient Report Type tient Engage dates of rep lect Create		



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#### Reviewer/ Compliance Reviewer

- 1. Population Search
- 2. Select or type in reviewer name from drop down
- 3. Select program (PROMPT)
- 4. Select enrollment status
  - a. Search

#### See example below:

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Patient Search Population Search						Voaction sele	ected
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cation	Gender		Survey				
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re Team Member							
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ue	Compliance Reviewer	$\geq$					
Please Select *	Pleas	e Select +					
Include test patients	Include deceased p	atients					
						Q Search	1
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